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| Sent on |  | 07  | 31 | 2018 | Expires on |  | 08 | 14 | 2018 |
| From    |  | Parts and Service Division                                    |    |      |            |  |    |    |      |
| Subject |  | Request for Visit: 2014-2018 MDX 2nd Row Seats False Latching |    |      |            |  |    |    |      |

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Research & Support Group  
RE: Request for Visit: 2014-2018 MDX 2nd Row Seats False Latching

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this *iV* message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2014-2018 MDXs with a client complaint of the 2nd row seats false latching. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:  
1. No previous repair to the 2nd row seats.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.