KENWORTH
A PACCAR COMPANY

Technical Information Bulletin

E213C

Section

Engine

Subject

Dash Lamp Optimization Campaign – Rear NOx Sensor

Release Date

6/12/2018

Revision

6/28/2018: Chassis List has been updated.

Condition

The vehicle has been flagged as having met certain lamp time performance criteria.

Chassis Affected

Specific chassis equipped with PACCAR MX-13 EPA2013 and 2017 engines.

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using Service Management to start repair orders, review DWWC or SIR for "Complete" next to the "E213C" campaign code prior to performing this repair.
3. Also, complete ALL other open campaigns.
4. Follow the procedures below to make repairs as listed in the chassis list attached to this bulletin.

Warranty

WARRANTY

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 12/31/2019, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.5 hours labor to replace the Rear NOx Sensor for EPA2013 engines. Use Quick Claim code E213CA.
- 0.3 hours labor to replace the Rear NOx Sensor for EPA2017 engines. Use Quick Claim code E213CB.
- File a separate claim if diagnostics are required after replacing the part.
- For chassis that have an open campaign(s), file a claim for the campaign(s).

Kenworth dealers may perform E213C repairs on Peterbilt chassis, but Quick Claims do not apply. For Peterbilt chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims", the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim", then manually enter claim codes (Campaign #, Failure type, and SRT).

CLAIM CODING			
Failure Location:	043-007-096	Work Accomplished:	35
Failure Type:	185	Responsibility Code:	01
SRT Code:	**043-866** (0.5 hrs. EPA2013, 0.1 hrs. EPA2017) R&R Rear NOx Sensor. Does not include any hard part for access.	Claim Type:	F

Parts

Parts are available from PACCAR Parts.

If a part number supersedes, **ALWAYS** use the latest available part number for this bulletin.

Quantity	Part Number	Description
1	1954664PRX	Rear NOx Sensor

Procedure

1. Replace the Rear NOx Sensor.

Attachments

Chassis List

Authored by: OF

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