



Technical Information Bulletin

03-062



Section

Instruments/Gauges - 03

Subject

Bendix Forward Radar Update

Release Date

6/29/2018

Condition

The Wingman System does not function as expected, especially with snow/ice on the front radar bumper cover which may lead to false warnings and mild brake applications from the Wingman System.

Chassis Affected

T680 and T880 chassis built from 04/18/2016.

Action

FIX-AS-FAIL

If a customer comes into your dealership with complaints of false warnings and mild brake applications when driving in conditions where snow and ice are compacted on the radar cover use the procedure below to update the software.

Warranty

Through Standard Warranty (includes Extended Warranty) Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to update the Bendix® Wingman® radar sensor software and install the radar cover if it was removed (If the radar cover and/or hardware are missing, those items are not covered by this bulletin). Use Quick Claim Code 03-062.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

CLAIM CODING			
Failure Location:	036-001-006	Work Accomplished:	58
Failure Type:	363	Responsibility Code:	05
SRT Code:	036-011	Claim Type:	N
Vendor Code:	01674AS		

Background

The Software Update will:

- Make the system more sensitive to detect snow/ice covering the radar condition and will disable the Wingman system in this condition. Driver is notified of this condition.
- Allow the Automated Emergency Braking (AEB) system additional overrides and exit conditions when following objects at close range.

Procedure

1. Update the Bendix® Wingman® radar sensor software using the ACom update tool. See the attachment for details.
2. If the radar cover was removed prior to receiving this software update, it can be reinstalled if desired. Reimbursement for lost covers and related fasteners is not covered by this bulletin.

Attachments



[Bendix® Wingman® ACom Update Instructions \(Y240922\)](#)

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