

Multistrada 1260 Model Year 2018 (all model versions)

Service Repair Bulletin SRV-TSB-18-011

Date: June 14, 2018

To: Dealer Principal, General Manager, Service Manager, North American Dealer

Network

From: Richard Kenton, Technical Director

Eric Bradley, Technical Training and Publications Manager

Dear Dealers,

Ongoing product quality tests and the analysis of our supplier identified two potential conditions: potential fluid seepage at the clutch actuator slave cylinder that could result in an erratic operation of the clutch, and potential fluid seepage at the brake and clutch fluid reservoirs that may cause aesthetic damage to the vehicle. Therefore, we will preventively upgrade the vehicles involved and install an improved clutch actuator slave piston and new baffles for the front brake and clutch master cylinders.

Application

You can find the precise list of VIN numbers involved in CR157 on the DCS, in sections:



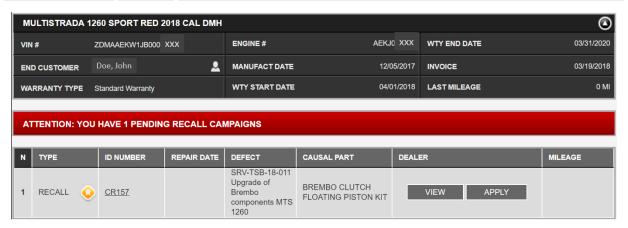


You can consult the single frame number.

CAMPAIGNS



You can consult all the VIN numbers that Ducati Motor Holding sent you.



Customer Impact

All bikes in dealer stock ('to be registered' or 'already registered') and awaiting delivery to final customers will require this inspection during pre-delivery operations, before delivery to the final customer. All bikes already delivered to final customers must undergo this inspection and below procedures at the next service appointment. Note: this is <u>not</u> a safety recall.



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Parts Distribution

The parts necessary to perform this Workshop Campaign CR157 must be ordered Individually by VIN.

Warranty Reimbursement

Reimbursement for work associated with this Campaign will be done through the regular warranty claim procedure using the "Vehicle History" section of the DCS. The warranty claim is pre-filled and is identified as **CR157**.

You will be reimbursed for of labor time (albor units) that includes the time necessary for:

- A. Vehicle acceptance
- B. Replacement of clutch actuator slave cylinder and reservoir baffles
- C. Compensation for the cost of DOT 4 fluid
- D. Light cleaning of the vehicle

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Parts List

The following components are necessary to perform the upgrade:

Part no.	Description		Photo	Quantity (pcs)
89340291A	Front brake fl	uid reservoir plug		1
61241201A	Front brake flu	uid reservoir baffle		1
61241211A	Clutch fluid	reservoir Baffle		1
61041941A	Clutch actuator slave cylinder kit	Grease	Sprembo	1
		Clutch actuator slave cylinder		1
		Copper washers	00	2



NOTE

Some vehicles involved may already have the updated components of front brake and clutch fluid reservoirs (this can be checked by removing the plugs); in this case it is not necessary to replace them. The warranty is automatically pre-filled and must not be changed. The clutch actuator slave cylinder must always be replaced.

Service Solution

To perform the update process in the time provided, it is necessary to follow all instructions in the sequence of operations provided in this bulletin

1. Position the bike on the rear paddock stand with engine off



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2. Use a *self-locking tie* (1) to keep the clutch lever slightly pulled approximately at half its travel as shown in the figure



NOTE

Do NOT use a rubber band since it would move the lever when the clutch actuator unit is removed



3. Turn handlebar straight and use a cloth to protect the parts near and under the clutch master cylinder, as shown in the figure





WARNING

The clutch fluid is harmful in case of contact with your eyes or skin. Wash the affected area thoroughly with water in case of accidental contact



NOTE

Damage to vehicle components due to brake fluid spillage during repairs <u>will NOT</u> be covered by warranty



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4. Remove the *clutch fluid reservoir cap (2)* by rotating it counter clockwise, the *baffle (3)* and the *diaphragm (4)* in sequence

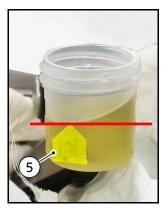


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5. Prepare an *arrow (5)* using adhesive tape and stick it on the reservoir to mark the initial fluid level, as shown in the figure



6. Mark the clutch control hose union and the clutch actuator unit with a felt-tip pen as shown in the figure to enable correct positioning at reassembly, then remove the *bleed cap* (6)





Ducati North America www.ducati.com

448 E. Middlefield Road Mountain View, CA 94043 Tel. +1 650 933 9899



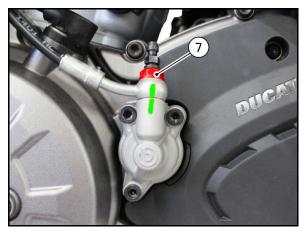
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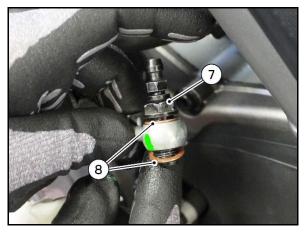
7. Remove the connection *screw* (7) with *2 copper washers* (8) and allow hose to drain into suitable waste fluid container



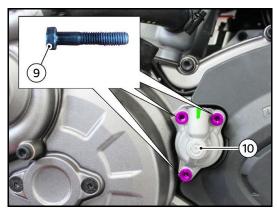
NOTE

Protect the surrounding area with a cloth to prevent the fluid inside the clutch actuator unit from touching the silencer or other components





8. Remove the *3 M6x30 screws (9)* that retain the *clutch actuator unit (10)*, then remove the *clutch actuator unit (10)* from the motor and clutch pushrod

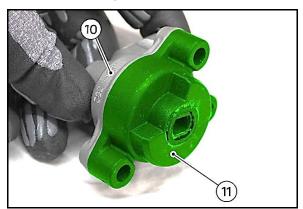


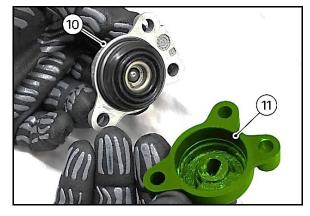


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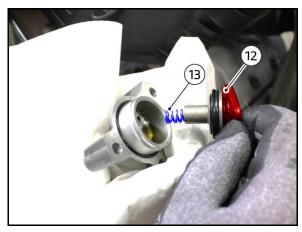
9. Remove the spacer (11), from clutch actuator unit (10)





10. Remove the clutch actuator slave cylinder by pulling it outward to release the *rubber boot (12)* and the *spring (13)*.







NOTE

Thoroughly clean any fluid residue from inside the clutch actuator unit with a paper towel



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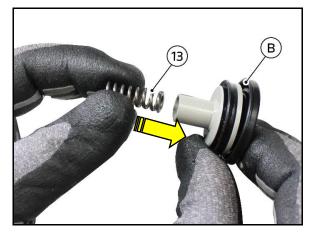
11. From the kit part no.61041941A locate the new clutch actuator slave cylinder. The new version can be identified by a new surface treatment with a smoother surface for better system sealing





- **12**. Take *grease (A)* from kit part no.61041941A and apply it along the rubber seal of the new *cylinder (B)*
- **13**. Insert the previously removed *spring (13)* inside the new *clutch actuator slave cylinder (*B) as shown in the figure







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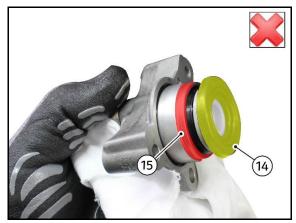
14. Insert the spring-clutch actuator slave cylinder assembly inside the clutch actuator by pushing it in the axial direction





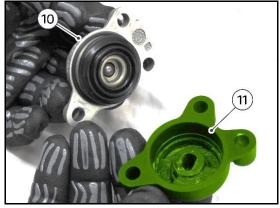
WARNING

Check that the clutch actuator slave cylinder has been inserted so that the rubber boot (14) is correctly positioned along the circumference on the seat (15)

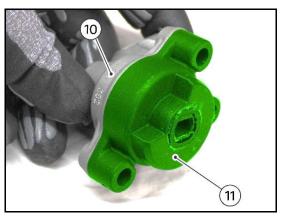




15. Install *spacer (11)* onto *clutch actuator unit (10)*, positioning it as shown in the figure







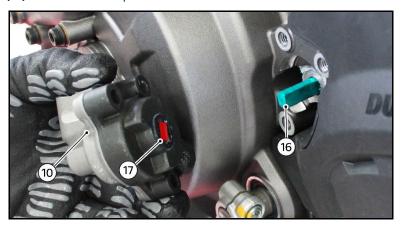
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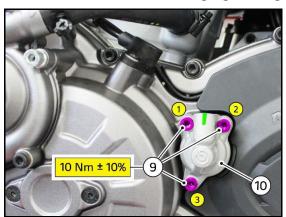
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16. Install the *clutch actuator unit (10)* matching the position relative to *clutch control rod* (16) and seal (17) fitted to the spacer



17. Start the *3 M6x30 screws* (9) that retain the *clutch actuator unit* (10). Then tighten *the 3 screws M6x30* (9) to 10 Nm ± 10%, following tightening sequence 1-2-3-1

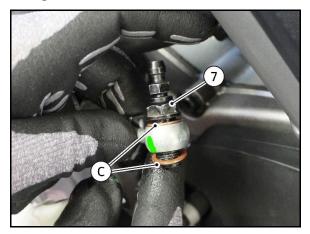


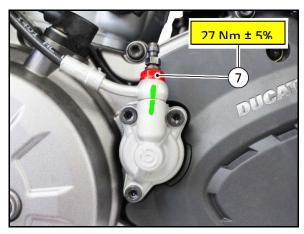
- 18. Take the new copper washers from the kit part no.61041941A
- **19**. Insert the *connection screw (7)* with the *2 new copper washers (C)* on the clutch control hose union as shown in the figure and position it on the previously marked point on the clutch actuator unit



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20. Tighten the *connection screw (7)* to 27 Nm ± 5%



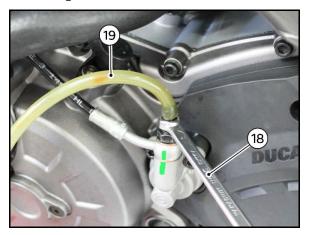


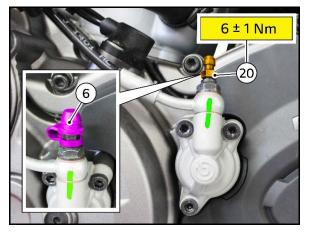


NOTE

Check that there is NO contact between the clutch control hose union and the generator cover

- 21. Remove the self-locking tie from the clutch lever and bleed the clutch system as follows
 - **21.1** Insert the *wrench (18)* in the bleed valve and fit the *hose (19)* of the bleeder vessel on the bleed valve of the clutch actuator unit
 - **21.2** Slacken the bleed valve and pump the clutch lever, while progressively filling the reservoir with DOT 4 so that the fluid level never goes below the half of the reservoir. Pump the clutch lever until you no longer see air bubbles entering the bleeder hose form the clutch slave cylinder
 - 21.3 Remove hose and wrench
 - 21.4 Tighten the bleed valve (20) to 6 ± 1 Nm and fit the bleed cap (6)





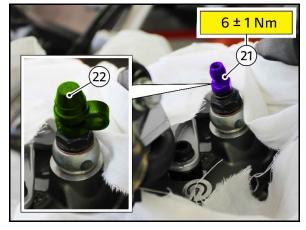


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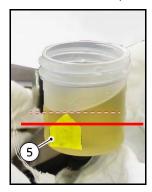
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- 22. Repeat the bleed procedure from 21.1 21.4 at the clutch master cylinder bleed valve (21)
- 23. Tighten the *bleed valve (21)* to $6 \pm 1 \text{ Nm}$ and fit the *bleed cap (22)*





24. Top up the clutch fluid reservoir with DOT 4 until reaching the level indicated by the reference *arrow* (5), then remove the adhesive tape arrow



- **25**. Flush the diaphragm and the clutch fluid reservoir cap with WATER ONLY, and dry with compressed air
- 26. Locate the new clutch fluid reservoir baffle, part no. 61241211A







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- **27**. Install in the following sequence:
 - 27.1 Insert the *diaphragm (4)* aiming it as shown in the figure
 - 27.2 Insert the baffle (D) aiming it as shown in the figure
 - 27.3 Screw the cap (2) clockwise and tighten it to 1.5 Nm

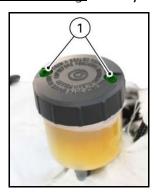








- 28. Remove the cloths and use water to clean any fluid residue
- **29.** Use a cloth to protect the parts near and under the front brake fluid reservoir, as shown in the figure
- **30**. Remove the *2 screws M4x45 (1)* and slide *plug (2)* out of the front brake fluid reservoir without removing the *diaphragm (3)*







31. Locate the new *plug (A)* part no.89340291A for front brake fluid reservoir







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32. Locate *baffle (B)* part no.61241201A



- 33. Install baffle (B) aiming it as shown in the figure and then the new plug (A)
- 34. Tighten the 2 M4x45 fastening screws (1) to 0.7 Nm





- 35. Remove the protective cloth and use water to clean any fluid residue
- **36**. Remove the rear paddock stand



NOTE

The clutch fluid could damage the paint or parts of the bike. Wash the affected area with plenty of water in case of accidental contact during and after completion of work

For questions related to this Technical Service Bulletin please contact your Service Area Manager