



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

July 2018

Technical Service Bulletin Notification TSB #18-006
Unit Serial Number:

Dear Valued Dealer:

Jayco has determined that certain Model Year 2019 Aspire, Anthem, Cornerstone, and Insignia Class A motorhomes require installation of a new dash relay to address intermittent AC controls.

The AC system may display the following symptoms:

- The red AC light stays on (most of the time)
- The recirculate light won't come on.
- The blower functions okay.
- Cannot change modes position. i.e. dash to floor
- Cannot change the temperature.

Our records indicate that the following unit is currently part of the inventory at your dealership and requires the Bulletin repair prior to being retail sold:

Serial Number

If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for this customer. All pertinent information regarding this Bulletin is on file under the Service and Parts Tab of our website. If you have questions regarding this Service Bulletin, please contact Customer Service at 800-517-9137.

Sincerely,
Jayco Motorized Division



TSB # 18-006

Date of Publication: July 2018

Job Code 9803382

Series/Flat Rate .3 hour

INCIDENT

The A/C controls on the dash are intermittent.

AC System may display the following symptoms:

- The red AC light stays on (most of the time).
- The recirculate light won't come on.
- The blower functions okay.
- Cannot change modes position (dash to floor, etc).
- Cannot change the temperature

AFFECTED UNITS

Please note affected units on the Front Sheet that were repaired prior to shipping.

2019 Aspire

K13B8051-8075 3H8051-8053 3M8051-8058 3P8051-8059 3R8051-8080 3W8051-8066

2019 Anthem

K14A8051-8054 4B8051-8083 4F8051-8077 4H8051-8056 4W8051-8064

2019 Cornerstone

K16A8051-8052 6B8051-8070 6F8051-8069 6W8051-8062 6X8051-8054 6Y8051-8056

2019 Insignia

K11B8051 1E8051-8061 1P8051 1R8051-8061 1W8051-8053

**PARTS KIT
18-006E**

1 relay

Misc. Tools and Supplies

Isopropyl alcohol, clean rag, Philips screwdriver, double sided tape

REPAIR INSTRUCTIONS

OPEN THE GENERATOR SLIDE:

Anthem/Cornerstone:

1. Turn ignition power **ON**. Engine does not have to be running if adequate air pressure.
2. Slide tray requires 90lbs of air pressure, so if air is low, the engine may need to be started.
3. When air pressure is adequate turn engine **OFF**, but leave ignition power **ON**.
4. Open the fender fuse compartment (under the driver side window).
5. Press and hold the **EXTEND** switch to release the generator slide tray
6. Hold switch **ON** until the slide is fully extended.
7. Turn ignition **OFF** to prevent the generator slide from closing unexpectedly.

Aspire/Insignia:

1. Ignition power is not required to open generator compartment.
2. Open the fender fuse compartment (under the driver side window)
3. Pull the release "T" handle, the generator slide will pop open, manually pull slide out.

TURN OFF ALL POWER TO THE COACH. Turn off all house power/breakers.

With the generator slide extended:

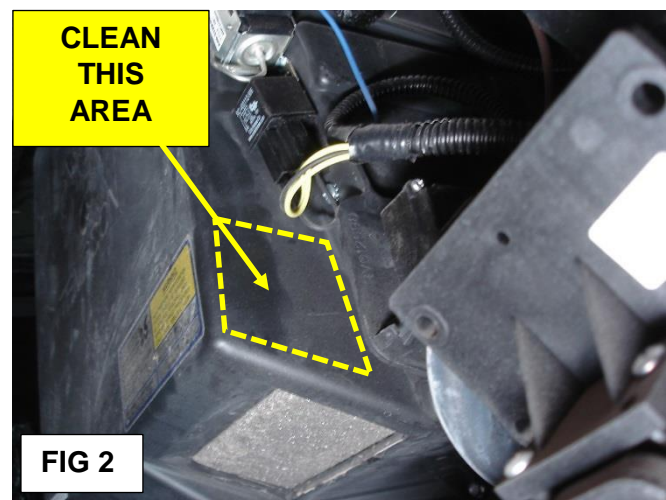
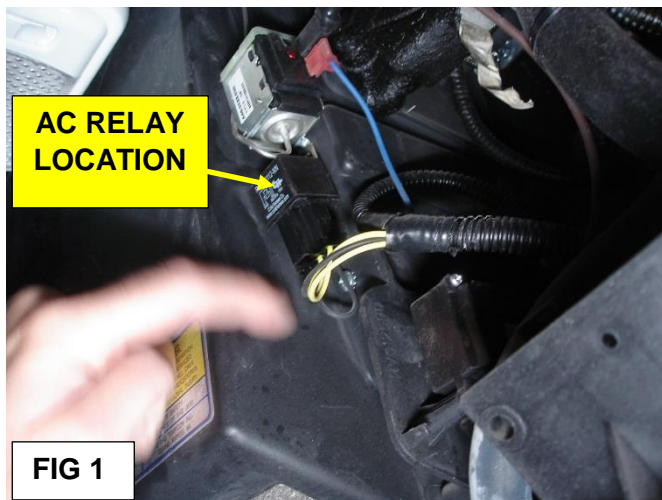


FIG 1: Stand at the driver side of the generator slide.

Crouch down so you can see up inside the front of the vehicle.

The relay is mounted to the black plastic case for the evap/heater core assembly.

It will be directly in front of you up above the generator slightly.

FIG 2: The harness should be unplugged from the old relay (not shown in this photo).

Use isopropyl alcohol and the clean rag and clean the plastic case in dashed area shown.

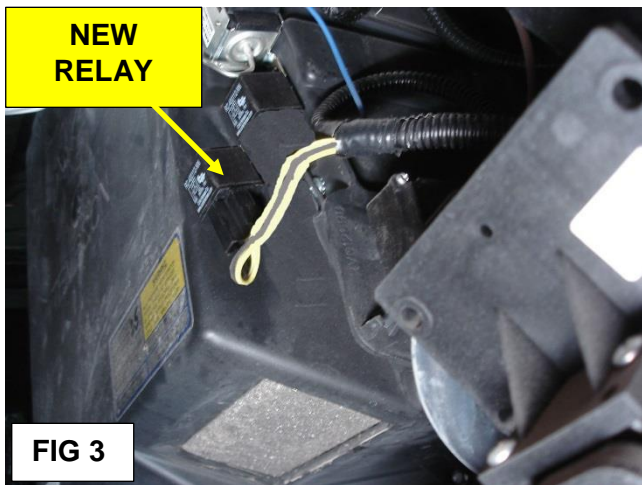


FIG 3: Plug the harness from the old relay onto the new relay, it will only fit one way. Clean one side of the relay with isopropyl alcohol and stick the double sided tape to it. Peel the backer off the tape, and stick the relay to the plastic case.

TESTING THE AC OPERATION:

Turn the house power/breakers back **ON**.

CLOSE THE GENERATOR SLIDE:

Anthem/Cornerstone:

Turn the ignition **ON** and press and hold the **RETRACT** button to pull in the generator slide.

Aspire/Insignia:

Manually close the generator slide tray. Note that it may not close completely as it requires air pressure to close. When the vehicle is started it should pull the slide closed with air pressure.

KEEP HANDS AND FINGERS AWAY FROM THE SLIDE!

Once the slide is closed, start the engine and resume operation of the AC system until the compressor cycles 3 times.

- The red AC light should no longer be lit.
- The recirculate light should come on when the button is pressed.
- The blower should still function okay.
- You should be able to change modes (dash to floor, etc)
- You should be able to change the temperature.

Jayco Service / Parts
 TSB Order Form
 Fax (800) 825-8409



TSB 18-006
AC controls
Dash Relay

Dealer Name: _____

Dealer Account Number: _____

Phone: _____ Fax: _____

Ship To: _____

P.O.# _____

Attn: _____

Ship Via: _____

Each unit serial number MUST be recorded when ordering.

Quantity Ordered	Serial Number of Unit (Last 8 Digits)	Part Number <i>One Kit per Unit</i>	U/M	Unit Price
1		18-006JM KIT, RELAY 9803382	EA	N/C
1		18-006JM KIT, RELAY 9803382	EA	N/C
1		18-006JM KIT, RELAY 9803382	EA	N/C
1		18-006JM KIT, RELAY 9803382	EA	N/C
1		18-006JM KIT, RELAY 9803382	EA	N/C
1		18-006JM KIT, RELAY 9803382	EA	N/C
1		18-006JM KIT, RELAY 9803382	EA	N/C
		18-006JM KIT, RELAY 9803382	EA	N/C

THESE PARTS CAN ONLY BE ORDERED USING THIS FORM.
You can not order using the website.



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- Cannot change the temperature.

Our records indicate that your motorhome is affected by this Service Bulletin. Please contact your nearest authorized Dealer to schedule an appointment and present this letter as authorization to have the procedure completed free of charge.

If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Customer Service Department at 800-517-9137.

We apologize for any inconvenience this may cause.

Sincerely,
Jayco Motorized Division