

### Boxster/Cayman Door Guides Creaking

#### Vehicles Affected

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Boxster/Cayman	2015 - 2018	981; 982	N/A	N/A

#### Revision History

Revision	Release Date	Changes
0	June 15, 2018	Original document

#### Customer Concern

The driver and/or passenger door may creak while opening and closing.

#### Technical Background

Dirt and moisture on the door guide can cause it to become noisy (See item #4 in Figure 2). Lubricant that is optimal based is best, not silicone. Optimal lubricant (000.043.020.00)

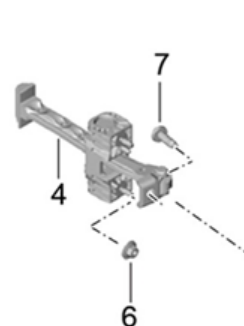


Figure 1

#### Service Information

Cleaning and lubrication of the door guide can quiet it down for a period of time.

#### Production Information

A new guide made from a different plastic will be introduced. Optimal based lubricant will be used in conjunction with it.

#### Additional Solution

This bulletin will be updated when new service parts are available.

#### Search Items

Door creaks; door noise; door guide; guide noise; creaks; creaking

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