

1301 STAHLEY DRIVE
BUILDING #42
NAPPANEE, IN 46550

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

Dealer Svc. 866-290-5371
Customer Svc. 800-731-8300

TECHNICAL SERVICE BULLETIN

DATE ISSUED

MODEL YEAR(S) AFFECTED

TSB #

7/11/2018

2018

525

MODEL

Bay Star Sport	☐	Ventana	☐	Essex	☒
Bay Star	☐	Dutch Star	☐	King Aire	☒
Canyon Star	☐	Mountain Aire	☒	New Aire	☐
Ventana LE	☐	London Aire	☒	Other	☐

DESCRIPTION

Newmar has determined that the Bose 300 sound bar may come loose from the mounting brackets.

Issue: The Bose 300 sound bar may be attached to the mounting bracket with Velcro in lieu of screws.

Affected Units: Refer to the attached population list for specific coach and VIN numbers.

RECOMMENDED ACTION

Correction: Dealers will install screws to secure the sound bar. Follow the attached instructions to complete the process. Please call your Newmar Service Account Manager to obtain parts and authorization.

Parts: Newmar part #: 027639 - M5 x 12mm Phillips Flat Head Screw (Qty: 2)

Flat Rate Code: TSB 525

Labor Time: .3 hr.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.