



July 19, 2018

**Attention: All Kia Service Managers**

Kia Motors America, Inc. is conducting a Voluntary Service Campaign to **repaint certain areas of the 2018 MY Sunset Yellow Kia Stinger vehicles**. An error occurred during the factory paint process affecting paint adherence that may result in some paint chipping on certain affected areas. The affected areas include the exterior metal panels such as the hood, doors, windshield pillars and deck lid.

The Technical Service Bulletin that provides vehicle repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) on **July 19, 2018**.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for campaign questions, both of which describe the issue. A list of retail Kia Stinger vehicle owners affected by this campaign can be accessed on WEBDCS after the date of the owner notification.

**If you have any affected vehicles currently in your inventory, the service campaign must be completed. However, special handling is required. Please consult with your Dealer Principal and/or General Manager before beginning any repairs as he/she should have been contacted by the Kia District Sales Manager regarding the special handling processes.**

**Beginning on July 24, 2018**, Kia will mail notices to the owners of the affected vehicles.

NOTE: Kia Consumer Assistance Center representatives have been placing courtesy calls to affected vehicle owners prior to the mailing notice for this campaign and will be available to assist customers with appointment scheduling. Vehicle owners should be provided with alternate transportation for the duration of their repairs.

Please make certain the appropriate personnel in your dealership are familiar with the details of this campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their 2018 MY Sunset Yellow Kia Stinger vehicles.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose

Your prompt attention in completing this campaign is appreciated. **If you have any questions, please contact your Kia District Parts & Service Manager.**

Sincerely,

Neem Van der Reest  
Quality Analysis Manager  
Enclosures