



Bulletin No.: PIT5613A

Published date: N/A

# Preliminary Information

## PIT5613A HVAC Pop-Up May Display 61 Degrees and Have Empty HVAC Setting Icons

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Terrain	2018	All	All	All	All

Involved Region or Country	North America
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Additional Options (RPO)	IOR and CJ2
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Some customers may comment that the selected Heating, Ventilation, and Air Conditioning (HVAC) temperature displayed in the Temperature Control knobs does not match the HVAC pop-up on the radio display.



The HVAC pop-up is stuck on 61 degrees although the temperature displayed on the knobs displays the selected temperature. Additionally, the other icons in the pop-up for A/C, Blower Speed and Modes appear empty or blank. The pop-up behaves this way for the entire ignition cycle. Only the information shown in the pop-up is affected, the HVAC system functions properly.

Cause	Data messages between control modules are not being received properly.
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GM engineering is aware of the condition and working toward a solution. Do not replace any parts for this condition. The HVAC system does function properly and this display condition may be temporarily reset by cycling the ignition off. This PI will be replaced with a bulletin when the repair information is available.

### Warranty Information

Labor Operation	Description	Labor Time
3480868	Verify Radio Display and HVAC Operation	0.3

Labor Operation	Description	Labor Time
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	2
Modified	4/30/18 - Created 6/14/2018 - Updated to add Labor Operation.



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