



Preliminary Information

PIT5411M TAC Part Restriction for US Dealers - Navigation Radio, Radio, Human Machine Interface, Radio Display, and Radio Control/Integrated Center Stack

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2018	All	All	All	All
Buick	Encore	2018	All	All	All	All
Buick	Envision	2018	All	All	All	All
Buick	LaCrosse	2018	All	All	All	All
Buick	Regal	2018	All	All	All	All
Cadillac	ATS	2018	All	All	All	All
Cadillac	CT6	2018	All	All	All	All
Cadillac	CTS	2018	All	All	All	All
Cadillac	Escalade	2018	All	All	All	All
Cadillac	XT5	2018	All	All	All	All
Cadillac	XTS	2018	All	All	All	All
Chevrolet	Bolt	2018	All	All	All	All
Chevrolet	Camaro	2018	All	All	All	All
Chevrolet	Colorado	2018	All	All	All	All
Chevrolet	Corvette	2018	All	All	All	All
Chevrolet	Cruze	2018	All	All	All	All
Chevrolet	Equinox	2018	All	All	All	All
Chevrolet	Impala	2018	All	All	All	All
Chevrolet	Malibu	2018	All	All	All	All
Chevrolet	Silverado	2018	All	All	All	All
Chevrolet	Sonic	2018	All *See Note A	All *See Note A	All	All
Chevrolet	Spark	2018	All	All	All	All
Chevrolet	Suburban	2018	All	All	All	All
Chevrolet	Tahoe	2018	All	All	All	All
Chevrolet	Traverse	2018	All *See Note B	All *See Note B	All	All
Chevrolet	Trax	2018	All *See Note A	All *See Note A	All	All
Chevrolet	Volt	2018	All	All	All	All
GMC	Acadia	2018	All	All	All	All
GMC	Canyon	2018	All	All	All	All

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Sierra	2018	All	All	All	All
GMC	Terrain	2018	All *See Note A	All *See Note A	All	All
GMC	Yukon Models	2018	All	All	All	All

***NOTE A:** For Trax, Sonic, Terrain RPO IOR radios, please reference the 2 documents below as applicable by condition:

- Please refer to [17-NA-405](#) for IOR Infotainment system intermittent white radio screen or radio resets shortly after starting vehicle with a phone paired concerns
- Please refer to [PIC6325](#) for IOR Infotainment system blank display and/or no audio concerns

***NOTE B:** Due to the issues outlined in bulletins [17-NA-294](#) and [17-NA-404](#), it is not required to call TAC for Radio Control/Display/ICS (Integrated Center Stack) replacement approval on 2018 Traverse models built prior to 11/20/2017 with Infotainment RPO IO5 or IO6. It is still required to call TAC for approval to order other infotainment components and for Traverse models built 11/20/2017 or after.

Supersession Statement:

This PI was superseded to add NOTE B. Please discard PIT5411L.

Condition / Concern

US Dealers - Effective 3/8/2018 the components below will be placed on restriction through the General Motors Technical Assistance Center only for the 2018 models listed above. Please review recommendations below prior to contacting TAC at (877)446-8227 (US).

Important: When calling TAC, be certain to select the Infotainment prompt for ANY part listed below.

Canada Dealers - This PI is for US DEALERS ONLY, please contact York Electronics directly at (888)650-9675 (Oshawa) or (800)361-2894 (Calgary).

Recommendations / Instructions

Please see the list of components below for current TAC part restrictions applicable to the 2018 models listed above. A TAC case should not be required to order these parts for previous model year vehicles even if they are the same part number as the 2018 models listed above.

- HMI (Human Machine Interface)
- Radio/Tuner
- Radio Control/Display/ICS (Integrated Center Stack)

Depending on the concern, TAC may require additional information. Refer to [PIC6095](#) for component identification and use the vehicle VIN when searching for the replacement part number in the parts catalog.

Additional SI Keywords

AM audio catalog center concern control CUE diagnostic display DVD EREV ESC exchange FM GPS HMI ICS IOA IOB IOR IOS IOT IOU IO3 IO4 IO5 IO6 intellilink integrated map media MP3 mylink nav navigation part parts RAO radio reception restriction screen stack traffic tuner UA3 UY4 video XM xmradio Z2SC

