



Bulletin No.: PIT5618  
Published date: N/A

# Preliminary Information

## PIT5618 Loud Notification Chime When Ignition is Turned Off with an Active Bluetooth Call

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Terrain	2018	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	RPO IOS, IOT, or IOU
Condition	A customer may experience a loud chime when the ignition is turned off while an active Bluetooth call is in progress. This chime is louder than other audible warnings and accompanies a radio message to transfer the call to the handset.
Cause	Software anomaly

### Correction:

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be deleted and a bulletin will be published - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

### Version History

Version	1
Modified	Created 06/04/2018



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