

# Service Update

## 18175 Incorrect Bolt for Brake Pedal Assembly



Reference Number: N182167170

Release Date: May 2018  
Revision: 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Buick	LaCrosse	2018	2019		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2018 and 2019 model year Buick LaCrosse vehicles may have the incorrect bolt installed on the brake pedal assembly box.
<b>Correction</b>	Inspect and replace bolts.

### Parts

Quantity	Part Name	Part No.
2	Bolt	11519376

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

It is estimated that only 173 involved vehicles will require parts replaced on this vehicle. **Due to the small number of vehicles anticipated that will need this fix and the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

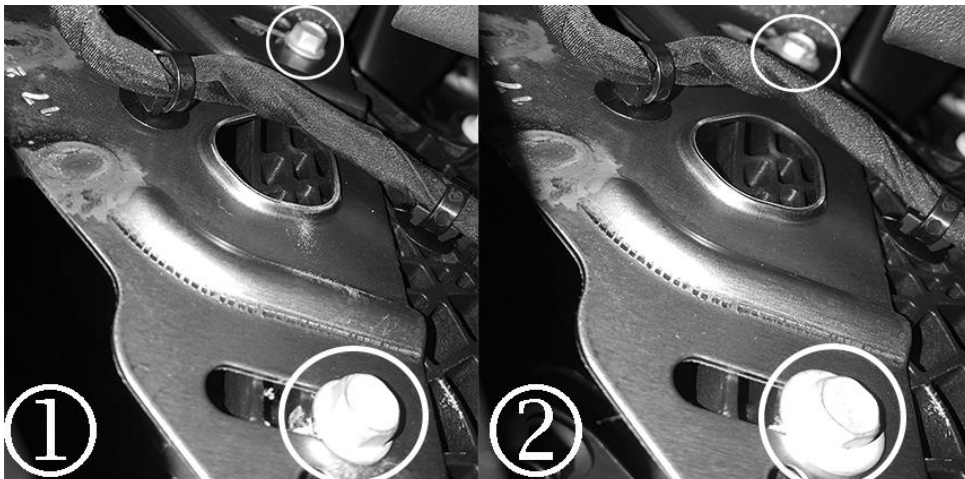
### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103864	Inspect Only – No Further Action Required	0.2	ZFAT	N/A
9103865	Replace brake pedal bolts (includes inspection)	0.4	ZFAT	N/A

### Service Procedure

1. Remove the left side instrument panel lower trim panel insulator. Refer to *Instrument Panel Lower Trim Panel Insulator Replacement - Left Side* in SI.

**Caution:** The heater core is very near the two bolts in question, use caution to avoid burning yourself if the vehicle is at operating temperature.



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2. Inspect the two bolts shown on the brake pedal assembly. If there is no captured washer on the bolts (1), proceed to step 3. If the bolts already have a captured washer (2), proceed to step 4.
3. Replace the bolts one at a time. Torque the new bolts to 9N-m (80 Lb-in).
4. Reinstall the left side instrument panel lower trim panel insulator. Refer to *Instrument Panel Lower Trim Panel Insulator Replacement - Left Side* in SI.

#### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4752  
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 16, 2018

Subject: 18175 - Service Update  
Incorrect Bolt for Brake Pedal Assembly

Models: 2018 – 2019 Buick LaCrosse

To: All General Motors Dealers

General Motors is releasing Service Update 18175 today. The total number of U.S. vehicles involved is approximately 173. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated May 16, 2018. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
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