



GROUP  
Climate

MODEL  
2017MY  
Sportage (QL)

NUMBER  
033

DATE  
July 2016

## TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: HVAC CONTROL UNIT LOGIC IMPROVEMENT (SA 238)

This bulletin provides information related to an HVAC control unit software upgrade for 2017MY Sportage (QL) vehicles, produced from December 2015 through June 22, 2016, and equipped with Auto (FATC) or Manual HVAC controls. The upgrade provides an improved cooling strategy to prevent evaporator icing under specific driving and ambient temperature and/or humidity conditions. To install the upgrade, the ECU should be reprogrammed using the GDS/KDS download, as described in this bulletin. Kia is requesting the completion of this Service Action on all affected vehicles. Confirmation that the latest reflash has been done to a vehicle you are working on, verify the VIN ID using the tables in this TSB.



Global Diagnostic System (GDS) / Kia Diagnostic System (KDS)

### \* NOTICE

A Service Action is a repair performed without customer notification that is performed during the warranty period. Dealer repair outside the warranty period will require CSM approval.

Repair status for a VIN is provided on webDCS (Service> Warranty Coverage> Warranty Coverage Inquiry) and Dealer Information). Not completed Recall / Service Action reports are available on webDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA 238.

File Under: <Climate>

- Circulate To:  General Manager  Service Manager  Parts Manager
- Service Advisor(s)  Technician(s)  Body Shop Manager  Fleet Repair