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June 14, 2018

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: DELIVERY HOLD - Special Field Action 18L02**  
 Certain 2017 Model Year Multiple Vehicle Lines  
 California Emission Warranty Parts Coverage

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Explorer	2017	Chicago	May 23, 2016 through July 20, 2017
Taurus			October 27, 2016 through August 8, 2017
Fiesta		Cuautitlan	November 28, 2016 through July 19, 2017
F-150		Dearborn	March 14, 2016 through July 2, 2017
Continental		Flat Rock	July 13, 2016 through July 26, 2017
Mustang			June 1, 2016 through July 21, 2017
Fusion		Hermosillo	January 14, 2016 through August 2, 2017
MKZ			March 16, 2016 through September 5, 2017
F-150		Kansas City	October 15, 2016 through August 18, 2017
Transit			August 3, 2016 through July 26, 2017
F-Super Duty		Kentucky	April 25, 2016 through November 18, 2017
Focus		Michigan	November 2, 2016 through July 17, 2017
Edge		Oakville	October 5, 2016 through 25 August 25, 2017
Flex			October 19, 2016 through June 19, 2017
MKT			August 17, 2016 through June 19, 2017
MKX			October 13, 2016 through September 28, 2017
Focus RS		Saarlouis	September 20, 2016 through July 21, 2017
Transit Connect		Valencia (Spain)	August 2, 2016 through July 28, 2017

Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS ACTION**

In all of the affected vehicles, the long term defects warranty parts list in the California emissions warranty section of the Warranty Guide incorrectly omitted applicable parts.

All parts that were incorrectly excluded in the original 2017 Model Year Ford, Lincoln, Ford Hybrid, or Lincoln Hybrid Warranty Guide, and listed on either the updated 2017 Ford Warranty Addendum or

the 2017 Lincoln Warranty Addendum, are covered for vehicles registered in California or states that have adopted California's emission warranty rules for 7 years/70,000 miles, whichever first occurs.

Note: This Special Field Action 18L02 is related to Customer Satisfaction Program 18M02, which is being released at the same time. Special Field Action 18L02 addresses customer notification, while Customer Satisfaction Program 18M02 addresses the warranty extension.

### **SERVICE ACTION**

Before delivering any of the vehicles involved in this program, dealers are to perform the following:

- **Stock Vehicles:** Dealers are to install applicable Attachment IV: 2017 Ford, Lincoln, Ford Hybrid, or Lincoln Hybrid Warranty Addendum parts list, as applicable, in their stock vehicles and leave the original supplement.
- **Sold Vehicles:** Dealer action is NOT required for sold vehicles. Customers that have taken delivery of their vehicles will be sent a letter informing them that the California long-term emissions warranty coverage is being extended for selected parts.

If a vehicle meeting the coverage criteria (including the state of registration) requires service, dealers are to search the parts list in Attachment V to confirm any extended warranty coverage. This service must be performed at no charge to the vehicle owner.

### **OWNER NOTIFICATION MAILING SCHEDULE**

Owner Letters are expected to be mailed the week of July 23, 2018. Dealers should extend the warranty coverage on affected vehicles as listed in Attachment V, whether or not the customer has received a letter.

### **EXPIRATION DATE**

This program extends the California emissions warranty coverage of affected vehicles to 7 years, 70,000 miles, whichever occurs first. Expiration of coverage is determined on a vehicle-specific basis.

### **ATTACHMENTS**

Attachment I:	Administrative Information
Attachment II:	Labor Allowances and Parts Ordering Information
Attachment III:	Technical Information – Not Applicable For This Program
Attachment IV:	2017 Ford, Lincoln, Ford Hybrid, and Lincoln Hybrid Warranty Addendum
Attachment V:	Additional Parts Receiving California 7/70 Emissions Warranty Coverage
Owner Notification Letters	

### **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



David J. Johnson

**DELIVERY HOLD - Special Field Action 18L02**  
Certain 2017 Model Year Multiple Vehicle Lines  
California Emission Warranty Parts Coverage

**OASIS ACTIVATION**

OASIS will be activated on June 14, 2018.

**FSA VIN LISTS ACTIVATION**

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> on June 14, 2018. Owner names and addresses will be available by August 7, 2018.

**NOTE:** Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this program is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this service action.

**SOLD VEHICLES**

Letters are being mailed to vehicle owners, with instructions to insert the letters into their existing Warranty Guides for future reference.

**STOCK VEHICLES**

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

**TITLE BRANDED / SALVAGED VEHICLES**

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

**CLAIMS PREPARATION AND SUBMISSION**

- Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
  - When entering claims, select claim type 31: Field Service Action. The FSA number 18L02 is the sub code.
  - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- Additional labor and/or parts must be claimed as related damage on a separate repair line from the FSA. **IMPORTANT:** Click the radio button on the Related Damage Indicator.

**DELIVERY HOLD - Special Field Action 18L02**

Certain 2017 Model Year Multiple Vehicle Lines  
California Emission Warranty Parts Coverage

**LABOR ALLOWANCES**

<b>Description</b>	<b>Labor Operation</b>	<b>Labor Time</b>
Unsold Vehicles Only: Place Attachment IV: 2017 Ford, Lincoln, Ford Hybrid, or Lincoln Hybrid Warranty Addendum, as applicable, in stock units, close both 18M02 and 18L02 recalls.	18L02B	0.2 Hours

**PARTS REQUIREMENTS**

Parts are not required to complete this repair.



## 2017 FORD HYBRID WARRANTY ADDENDUM

The chart on the following page replaces the chart with the title **COVERAGE FOR 2017 MODEL VEHICLES UNDER LONG TERM DEFECTS WARRANTY** found on Page 29 in **The New Vehicle Limited Warranty for Your 2017-Model Vehicle** under the section called **What is Covered?**.



HM6J 19T201 GA  
June 2017  
1st Printing

**COVERAGE FOR 2017 MODEL VEHICLES  
(GVWR OF 14,000 LBS. OR LESS)  
UNDER LONG TERM DEFECTS WARRANTY**  
(Coverage for up to 7 years/70,000 miles, whichever first occurs)

Part Name	2.0L C-Max Hybrid	2.0L Fusion Hybrid
Brake Vacuum Pump	X(5)	X(5)
Power Steering Wiring Assembly		X
EPAS Harness (Power Steering)(MIL concerns only)		X
Catalytic Converter	X	X
Cam Timing Assembly	X	X
Hybrid Powertrain Control Module	X(5)	X(5)
Inverter System Controller	X(5)	X(5)
Transmission Range Sensor/Detent Assembly	X	
Electrical Water Pump Assembly	X	
Fuel Tank	X	X
Fuel Delivery Module	X	X
Exhaust Manifold Gasket		X
Battery Energy Control Module	X	X
On-Board Battery Charger	X(5)	X(5)
High Voltage Traction Battery	X	X
Instrument Cluster (1)	X	X
Powertrain Control Wiring Harness (2)		X
Powertrain Control Module (PCM)/ Engine Control Module (ECM)	X	X
Main Body Wiring Harness (2)		X
Dash Panel & Headlamp Junction Wiring (2)		X
Main Wiring Assembly (2)	X	X
Fuel Sender Wiring Assembly (2)		X
Roof Wiring Harness (2)	X	
Main Jumper Wiring Assembly (2)	X	X
Electric Coolant Heater Assembly (2)	X	X

(1) for Service Engine Soon/Malfunction Indicator Lamp (MIL) functionality concerns only

(2) for MIL illumination only

(3) for EcoBoost Engine only

(4) for non-EcoBoost Engine only

(5) for Plug-in Hybrid vehicles only



## 2017 Ford Warranty addendum

The chart on the following page replaces the chart with the title  
COVERAGE FOR 2017 MODEL VEHICLES UNDER LONG  
TERM DEFECTS WARRANTY found on Page 29 in **The New  
Vehicle Limited Warranty for Your 2017-Model Vehicle** under  
the section called **What is Covered?**.



HW7J 19T201 GA  
June 2017  
1st Printing

**COVERAGE FOR 2017 MODEL VEHICLES (GVWR OF 14,000 LBS. OR LESS)  
UNDER LONG TERM DEFECTS WARRANTY  
(COVERAGE FOR UP TO 7 YEARS/70,000 MILES, WHICHEVER FIRST OCCURS)**

Part Name	1.0L Fiesta	1.0L Focus	1.5L Focus	1.5L Fiesta	2.0L Focus	2.0L Edge	2.0L Escape	2.0L Taurus	2.3L Explorer	2.3L Focus	2.3L Mustang	2.5L Escape	2.5L Transit Connect	2.7L Edge	2.7L F-150	2.7L Fusion	3.2L Transit	3.5L Edge	3.5L Explorer	3.5L Expedition	3.5L Flex	3.5L Taurus	3.5L Transit	3.7L Explorer	3.7L Mustang	3.7L Taurus	3.7L Transit	5.0L F-150	5.0L Mustang	5.2L Mustang	6.2L Expedition	6.2L Superduty	6.2L Superduty	6.8L EcoLine	6.8L Superduty	6.8L EcoLine	6.8L Superduty																		
ABS Electronic control Module	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X																
Catalytic Converter																																																							
Catalyst Inlet Pipe																																																							
Catalyst and Particulate Filter Assembly																																																							
DEF Tank																																																							
DEF Tank																																																							
Cam Timing Assembly	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X										
Engine Variable Timing Assembly																																																							
Engine Variable Timing Solenoid																																																							
Camshaft Position Sensor (CKP)																																																							
Variable Camshaft Timing Assembly	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X						
Valve Rocker cover Assembly (RH, LH)																																																							
Oil Sensor	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X					
Turbocharger																																																							
Charge Air Cooler																																																							
Exhaust Manifold and Turbo to Up-Pipe Gaskets / Exhaust manifold Exhaust Left Bank Gasket																																																							
Exhaust Manifold and Turbo to Up-Pipe Gaskets / Exhaust manifold Exhaust Left Bank Gasket																																																							
Transmission Control Module Assembly																																																							
Trans Internal M/E Wiring Harness																																																							
Pressure Regulator Sensor																																																							
Transmission Solenoid Assembly																																																							
Fuel Tank	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X			
Fuel Tank Shield																																																							
Auxiliary Fuel Tank Filler Kit																																																							
Fuel Supply Manifold Assembly																																																							
Sensor to Rail Fuel Line																																																							
Fuel Tank Sender																																																							
Fuel Delivery Module																																																							
Fuel Pump to Fuel Rail Tube																																																							

(1) for Service Engine Soon/Malfunction Indicator Lamp (MIL), functionally concerns only

(2) for MIL illumination only

(3) for EcoBoost Engine only









## 2017 LINCOLN HYBRID WARRANTY ADDENDUM

The chart on the following page replaces the chart with the title **COVERAGE FOR 2017 MODEL VEHICLES UNDER LONG TERM DEFECTS WARRANTY** found on Page 26 in **The New Vehicle Limited Warranty for Your 2017-Model Vehicle** under the section called **What is Covered?**.



HH6J 19T201 FA  
June 2017  
1st Printing

**COVERAGE FOR 2017 MODEL VEHICLES  
(GVWR OF 14,000 LBS. OR LESS)  
UNDER LONG TERM DEFECTS WARRANTY**  
(Coverage for up to 7 years/70,000 miles, whichever first occurs)

Part Name	2.0L MKZ Hybrid
Brake Vacuum Pump	X
Power Steering Wiring Assembly	X
Catalytic Converter	X
Cam Timing Assembly	X
Variable Camshaft Timing Assembly	X
Inverter System Controller	X
Fuel Tank	X
Fuel Delivery Module	X
Exhaust Manifold Gasket	X
Flat/Ring Exhaust Gasket	X
High Voltage Traction Battery	X
Instrument Cluster (1)	X
Powertrain Control Wiring Harness (2)	X
Powertrain Control Module (PCM)/ Engine Control Module (ECM)	X
Main Body Wiring Harness (2)	X
Main Wiring Assembly (2)	X
Main Jumper Wiring Assembly (2)	X

(1) for Service Engine Soon/Malfunction Indicator Lamp (MIL) functionality concerns only

(2) for MIL illumination only



## 2017 LINCOLN WARRANTY ADDENDUM

The chart on the following page replaces the chart with the title  
COVERAGE FOR 2017 MODEL VEHICLES UNDER LONG  
TERM DEFECTS WARRANTY found on Page 25 in **The New  
Vehicle Limited Warranty for Your 2017-Model Vehicle** under  
the section called **What is Covered?**.



HW1J 19T201 FA  
September 2017  
2nd Printing

**COVERAGE FOR 2017 MODEL VEHICLES  
(GVWR OF 14,000 LBS. OR LESS)  
UNDER LONG TERM DEFECTS WARRANTY**  
(Coverage for up to 7 years/70,000 miles, whichever first occurs)

Part Name	2.0L MKZ	2.0L MKC	2.9L MKC	2.7L Continental	2.7L MKX	3.0L MKZ	3.0L Continental	3.5L MKT	3.5L Navigator	3.7L MKT	3.7L MKX	3.7L Continental
Catalytic Converter	X	X	X	X	X	X	X	X	X	X	X	X
Cam Timing Assembly	X	X	X			X		X	X	X	X	
Engine Variable Timing Assembly								X		X		
Engine Variable Camshaft Timing Solenoid						X			X			
Variable Camshaft Timing Assembly	X	X	X			X			X	X	X	
Valve Rocker cover Assembly (RH, LH)						X			X			
Turbocharger	X	X	X	X	X			X	X			
Transmission Solenoid Assembly	X	X	X			X				X	X	
Fuel Tank	X	X	X	X	X	X	X	X	X	X	X	X
Fuel Supply Manifold Assembly					X			X	X		X	
Fuel Delivery Module	X	X	X					X				
Fuel Pump to Fuel Rail Tube					X			X	X			
Fuel Pump Assembly								X	X			
Turbocharger Control Solenoid		X	X					X	X			
Intake Manifold								X				
Exhaust Manifold (Right-Hand)								X	X			
Exhaust Manifold (Left-Hand)								X	X			
Exhaust Manifold Gasket	X			X	X	X	X	X	X			
Flat/Ring Exhaust Gasket					X	X		X	X			
EGR Cooler Bypass Control Solenoid		X	X	X	X	X						
Exhaust Adapter									X			
Fuel Injector					X			X				
Fuel Injector Fuel Supply Manifold								X				
Instrument Cluster (1)	X	X	X	X	X	X	X	X	X	X	X	X
Powertrain Control Wiring Harness (2)	X	X	X	X	X	X	X		X		X	X
Sensor Coolant Temp					X							
Powertrain Control Module (PCM)/ Engine Control Module (ECM)	X	X	X	X	X	X	X	X	X	X	X	X
Knock Sensor					X							
Main Body Wiring Harness (2)	X			X	X	X	X	X	X	X	X	X
Dash Panel & Headlamp Junction Wiring (2)		X	X					X		X		
Main Wiring Assembly (2)	X	X	X	X	X	X	X	X	X	X	X	X
Rear Lamp Wiring Assembly (2)									X			
Fuel Sender Wiring Assembly (2)				X	X		X				X	X
Main Jumper Wiring Assembly (2)	X					X						

(1) for Service Engine Soon/Malfunction Indicator Lamp (MIL) functionality concerns only  
(2) for MIL illumination only

**Additional Parts Receiving California 7/70 Emissions Warranty Coverage**

**ADDITIONAL COVERAGE FOR 2017 MODEL YEAR FORD VEHICLES (GVWR OF 14,000 LBS. OR LESS) UNDER LONG TERM DEFECTS WARRANTY**

**(Coverage for up to 7 years/70,000 miles, whichever first occurs)**

Part Name		1.0L Focus	1.5L Fusion	1.6L Fiesta	2.0L Focus	2.0L Fusion	2.0L Fusion PHEV Hybrid	2.0L Fusion FHEV Hybrid	2.0L Edge	2.3L Explorer	2.3L Focus	2.3L Mustang	2.5L Fusion	2.5L Transit Connect	2.7L Edge	2.7L F-150	2.7L Fusion	3.5L Explorer	3.5L Flex	3.5L F-150	3.5L Taurus	3.5L Transit	3.7L Explorer	3.7L Mustang	5.0L F-150	5.0L Mustang	5.2L Mustang	6.7L Superduty	
Catalyst and Particulate Filter Assembly	5H270																												X
Transmission Solenoid Assembly	7G391																				X								
Fuel Tank	9002			X											X														
Fuel Delivery Module	9H307																X		X										
Fuel Pump to Fuel Rail Tube	9J323																		X										
Exhaust Manifold Gasket	9448																		X										
Flat/Ring Exhaust Gasket	9450																					X							
EGR Cooler Bypass Control Solenoid	9S468							X							X														
Instrument Cluster (1)	10849	X											X																
Powertrain Control Wiring Harness (2)	12A581		X			X	X	X				X	X			X	X			X				X	X	X	X	X	
Sensor Coolant Temp	12A648														X	X													
Powertrain Control Module (PCM)/ Engine Control Module (ECM)	12A650			X																									
Knock Sensor	12A699														X	X													
Main Body Wiring Harness (2)	14A005														X														
Main Wiring Assembly (2)	14401								X	X								X					X						
Roof Wiring Harness (2)	14335				X																								
Fuel Sender Wiring Assembly (2)	14406							X																					

(1) for Service Engine Soon/Malfunction Indicator Lamp (MIL) functionality concerns only

(2) for MIL illumination only

**Additional Parts Receiving California 7/70 Emissions**

**Warranty Coverage**

ADDITIONAL COVERAGE FOR 2017 MODEL YEAR LINCOLN VEHICLES

(GVWR OF 14,000 LBS. OR LESS)

UNDER LONG TERM DEFECTS WARRANTY

(Coverage for up to 7 years/70,000 miles, whichever first occurs)

Part Name	2.0L MKZ	2.0L MKZ FHEV Hybrid	2.7L Continental	2.7L MKX	3.0L MKZ	3.0L Continental	3.5L MKT	3.7L MKX	3.7L Continental
Catalytic Converter				X					
Fuel Tank			X						
Fuel Pump to Fuel Rail Tube								X	
Intake Manifold							X		
EGR Cooler Bypass Control Solenoid				X					
Powertrain Control Wiring Harness (2)	X	X			X	X			X
Knock Sensor				X					
Main Body Wiring Harness (2)						X			

(1) for Service Engine Soon/Malfunction Indicator Lamp (MIL) functionality concerns only

(2) for MIL illumination only