Product Notice

Date: May 4, 2018

Contact Number: 734-384-7881
Contact Name(s): Betty DuRocher

Product

Part Number(s): 172281ST & 172281RR
Product Name: Monroe Quick Strut

Application: 2006-2011 Hyundai Azera
2006-2010 Hyundai Sonata

Reason For Return

Our records indicate that we shipped you the above product that does not conform to our standards. All products must be returned. These are identified with the date codes QS18116. The date code appears on the label above the country of origin.

Sample of Label

Return Instructions

1) For freight collect, please contact Yellow Freight by calling 800-610-6500 to arrange a pickup. If you prefer to send UPS, a call tag can be acquired by calling the warranty department at the number listed at the bottom of this letter. Any freight cost incurred will be reimbursed upon return of the product to the address below if not shipped via UPS or Yellow Freight.

Tenneco Inc.
Return Center
2800 Highway 49 North
Paragould AR 72450

2) To expedite the issuance of credit and reimbursement of freight charges, please forward copy of the pack list and freight bill to:

Tenneco Inc.
Warranty Dept: Quality Returns
1 International Drive
Monroe, MI 48161
Or fax 800-784-1152