

Measure no.

US 63997656-01

Subject

Instrument cluster self-check is slow

Status date (mm/dd/yy)

1/18/18

Status

Accepted

Organization

US, MOT

Date created (mm/dd/yy)

1/18/18

Created by

Markus Grosam

PQM Problem reference**Release date (mm/dd/yy)****Approved by****Dealer release**

Allow automatic release

Vehicles affected**E series**

K18/11 K19/11

Engine**Body****Production period (from/to)**

(mm/dd/yy)

Comment on production period**Feedback (all cases relating to**

measure up to) (mm/dd/yy)

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Complaint

Instrument cluster self-check (speedometer/ Pre-Ride-Check) is extremely slow

This can lead to:

- * Indicator and warning lights malfunctions in the instrument cluster (KOMBI)
- * Vehicle cannot be started (EWS problem)
- * Malfunctions in the lighting systems (low-beam headlight, tail light, turn indicator)

Cause

Fault in the instrument cluster

(timing error in microprocessor)

Measure

Software update.

These problems are rectified with I level K001-17-07-500.

Complaint**Fault location**

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Display, speed

Fault type

Failure

Fault place

Cause

#	Fault location	Fault type	Fault place
1	62/11 Instrument cluster		
Repair Task		Special Clearance	Area
		No	Electrics/Electronics

Fault code

Progman / DIS / ISTA / ISTA/P

System	State	Version
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