



SI B01 05 18
Warranties

January 2018
Technical Service

N63T ENGINE FUEL INJECTORS: LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILES

MODEL

F01 (750i) (N63T Engine) Model Year 2013 to 2015 produced 7/1/2012 to 6/30/2014	F01 (750i xDrive) (N63T Engine) Model Year 2013 to 2015 produced 7/2/2012 to 6/30/2014	F02 (750Li) (N63T Engine) Model Year 2013 to 2015 produced 7/2/2012 to 6/30/2014	F02 (750Li xDrive) (N63T Engine) Model Year 2013 to 2015 produced 7/2/2012 to 6/30/2014
F06 (650i) (N63T Engine) Model Year 2013 to 2015 produced 7/2/2012 to 6/30/2014	F06 (650i xDrive) Model Year 2013 to 2015 produced 7/2/2012 to 6/30/2014	F07 (550i) (N63T Engine) Model Year 2013 to 2014 produced 7/2/2012 to 6/13/2014	F07 (550i xDrive) (N63T Engine) Model Year 2013 to 2015 produced 7/2/2012 to 6/20/2014
F10 (550i) (N63T Engine) Model Year 2014 to 2015 produced 6/27/2013 to 6/30/2014	F10 (550i xDrive) (N63T Engine) Model Year 2014 to 2015 produced 7/24/2013 to 6/30/2014	F12 (650i) (N63T Engine) Model Year 2013 to 2015 produced 7/2/2012 to 6/30/2014	F12 (650i xDrive) (N63T Engine) Model Year 2013 to 2015 produced 7/2/2012 to 6/30/2014
F13 (650i) (N63T Engine) Model Year 2013 to 2015 produced 7/2/2012 to 6/30/2014	F13 (650i xDrive) (N63T Engine) Model Year 2013 to 2015 produced 7/1/2012 to 6/30/2014	F15 (X5 xDrive) (N63T Engine) Model Year 2014 produced 5/8/2013 to 6/28/2014	



Note: The “Model” information above is for informational purposes only, it is not the only deciding

factor.

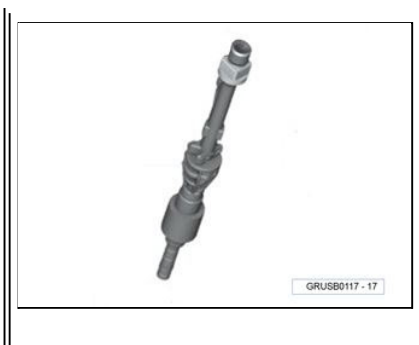
To determine vehicle eligibility and that this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first; please refer to the “Eligible Vehicles” section of this bulletin for further details.

INFORMATION

For the eligible vehicles, BMW of North America, LLC (“BMW NA”) is extending the limited warranty for the vehicle’s **engine fuel injectors** to:

- **10 years/120,000 miles as determined by the vehicle’s original in-service date**

	• This “component-specific” limited warranty extension applies to defects in materials or workmanship.
--	--



- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.



Note: This bulletin is notice of a “limited warranty extension.” This is **NOT** a notice of a Recall

or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA will be sending VIN-specific customer notification letters in a phased release.

ELIGIBLE VEHICLES

To assist you in identifying those vehicles that have this “component-specific” extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific “Vehicle Comment” shown below:

For this vehicle, the engine fuel injectors limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see SI B01 05 18 (DC 13 53 90 02 00).



Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above

“Notice of Limited Warranty Extension” in the DCSnet Warranty Inquiry “Vehicle Comments” section.

Please do not use a vehicle’s production date as the sole determinant for this coverage, the vehicle’s “model year” is also an important determinate.

If you have ELW eligibility and/or coverage question, please contact the Warranty department through IDS by selecting “Coverage, Policy and Coding” **prior** to performing any repairs.

PARTS INFORMATION



Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN to locate the

applicable replacement part numbers.

- Only order these **parts in the quantities needed** to address customers’ vehicles that have confirmed failures.

- **“Only in conjunction with” parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed “in-conjunction” with performing a covered repair, these “required” additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

WARRANTY INFORMATION

The engine fuel injectors component-specific limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification BMW vehicles” that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the engine fuel injector(s) fail again, these component are covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and the applicable labor operations provided below.

Defect Code:	1353900200	F0x F1x N63T S63T US version, injector
---------------------	-------------------	---

Diagnosis

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
And, as applicable:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

And:

Replacing Injector(s) on Cylinder Bank 1 (Cylinders 1 to 4)

Labor Operation:	Labor Allowance:	Description:
00 65 556	Refer to KSD2	Replace one injector in cylinder bank 1
And, if applicable:		
00 65 558	2 FRU	Replace one additional injector (Two total)
And, if applicable:		
00 65 558	2 FRU	Replace two additional injectors (Three total)
And, if applicable:		
00 65 558	2 FRU	Replace three additional injectors (Four total)

And/or:

Replacing Injector(s) on Cylinder Bank 2 (Cylinders 5 to 8)

Labor Operation:	Labor Allowance:	Description:
00 65 557	Refer to KSD2	Replace one injector in cylinder bank 2
And, if applicable:		
00 65 558	2 FRU	Replace one additional injector (Two total)
And, if applicable:		
00 65 558	2 FRU	Replace two additional injectors (Three total)
And, if applicable:		
00 65 558	2 FRU	Replace three additional injectors (Four total)

Or:

Replacing all Eight Injectors

Labor Operation:	Labor Allowance:	Description:
00 65 559	Refer to KSD2	Replace all injectors

Overlapping Labor Procedure – Other Repairs

If invoicing the KSD2 flat rate labor operation codes for other repair work results in overlapping labor, for those flat rate labor operations that are affected, you can now:

- Replace the stated KSD2 “FRU allowance” with a “reduced FRU value” to eliminate the overlapping labor.

For help in identifying the overlapping labor, please refer to the AIR FRU Plausibility Check (Overlapping Labor Tool) that is located in the AIR Client.

Eligible other repair work being claimed under a different defect code will require separate punch times.

On the repair order and in the claim comment section, please identify and itemize those labor operations being claimed with a “reduced FRU value.”

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request “online” at www.BMW-RP.com under the following reference:

- B-ELWR 2018 N63T Engine Fuel Injectors 10Y120M

Reimbursement Request Procedure

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website and attached sample customer letter provides information as to “what” documentation is needed to be supplied to support a prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center

Attention: B-ELWR 2018 N63T Engine Fuel Injectors 10Y120M

P.O. Box 561089

Dallas, Texas 75356

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

BMW Owner/Operator Inquiries and Assistance

For all other questions, please contact the BMW's Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

ATTACHMENTS

View PDF attachment [B010518 N63T Fuel Injector Sample Cust Letter](#).

[Copyright ©2018 BMW of North America, Inc.]