



SI B01 01 18
Warranties

January 2018
Technical Service

FRONT PASSENGER SEAT OCCUPANCY (OC3) MAT FOR SRS: LIMITED WARRANTY EXTENSION TO 15 YEARS/UNLIMITED MILES

MODEL

E60 (525i Sedan) Model Year 2006 produced 11/23/2005 to 11/30/2005	E60 (525xi Sedan) Model Year 2006 produced 11/23/2005 to 11/30/2005	E60 (530i Sedan) Model Year 2006 produced 11/23/2005 to 11/30/2005	E60 (530xi Sedan) Model Year 2006 produced 11/23/2005 to 11/30/2005
E60 (550i Sedan) Model Year 2006 produced 11/23/2005 to 11/30/2005	E61 (530xi Sports Wagon) Model Year 2006 produced 11/23/2005 to 11/30/2005	E60 and E61 with Option 456 (Comfort Seat)	E83 (X3 3.0i) Model Years 2004, 2005 and 2006 produced 08/20/03 to 07/27/06
E85 (Z4 Roadster 3.0i) Model Years 2006 and 2007 produced 02/08/2006 to 09/27/2006	E85 (Z4 Roadster 3.0si) Model Years 2006 and 2007 produced 02/18/2006 to 11/10/2006	E85 (Z4 M Roadster) Model Years 2006 and 2007 produced 02/22/2006 to 12/22/2006	E90 (325i) Model Year 2006 produced 11/11/2005 to 11/30/2005
E90 (325xi) Model Year 2006 produced 11/10/2005 to 11/30/05	E90 (330i) Model Year 2006 produced 11/17/2005 to 11/30/2005	E90 (330xi) Model Year 2006 produced 11/10/2005 to 11/30/05	E91 (325xiT) Model Year 2006 produced 11/10/22005 to 11/24/2005
E83, E85, E90 and E91 with the Standard (Basic /Mechanical) Seat	E83, E85, E90 and E91 with Option 459 (Electrically Adjustable Seat)		



Note: The “Model” information above is for informational purposes only, it is **not** the only deciding

factor.

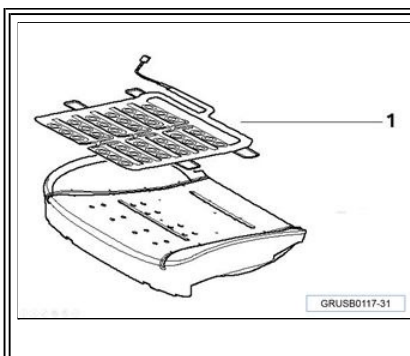
To determination vehicle eligibility and that this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first.

Please refer to the “Eligible Vehicles” section of this bulletin for further details.

INFORMATION

For the eligible vehicles, BMW of North America, LLC (“BMW NA”) is extending the limited warranty for the front passenger seat occupancy mat (OC3) for the Supplemental Restraint System (SRS/Air bag system) to:

- **15 years/unlimited miles as determined by the vehicle’s original in-service date**



- This “component-specific” limited warranty extension applies to defects in materials or workmanship.
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.



Note: This bulletin is notice of a “limited warranty extension.” This is **NOT** a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is **NOT** a Recall, BMW NA will be sending VIN-specific customer notification letters in a phased release.

ELIGIBLE VEHICLES

To assist you in identifying those vehicles that have this “component-specific” extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific “Vehicle Comment” shown below:

For this vehicle, the front passenger seat occupancy (OC3) mat for SRS limited warranty for defects in materials or workmanship has been extended to 15 years without mileage limitation as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see SI [B01 01 18](#) (DC 65 77 90 13 00).

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above “Notice of Limited Warranty Extension” in the DCSnet Warranty Inquiry “Vehicle Comments” section.

Please do not use a vehicle’s production date as the sole deterrent for this coverage, the vehicle’s “model year” is also an important determinate.

Please refer to SI [B65 75 06](#) and SI [B01 09 14](#) for the previous OC3 Mat limited warranty extension and applicable vehicle information.

PARTS INFORMATION



Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN to locate the applicable replacement part numbers.

- Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.
- **“Only in conjunction with” parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed “in-conjunction” with performing a covered repair, these “required” additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

WARRANTY INFORMATION

The front passenger seat occupancy (OC3) mat for SRS component-specific limited warranty extension to 15 years/unlimited miles applies to “eligible US-specification BMW vehicles” that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the front passenger seat occupancy mat fail again, these component are covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and applicable labor operations provided below.

Defect Code:	6577901300	E6* E83 E85 E86 E90 E91 Airbag warning lamp lights up (error in seat-occupancy detector OC3 mat)
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E83 and E85 with Standard (Basic/Mechanical) Seat

Labor Operation:	Labor Allowance:	Description:
00 57 220 Main ; or	Refer to KSD2	Interrogate fault memory using diagnosis system (Vehicle test) and replacing the sensor mat (OC3 mat)
00 57 991 Plus		

If you are using a Main labor code for another repair, use the Plus code labor operation 00 57 991 instead of 00 57 220

E83 and E85 with Seat Option 459

Labor Operation:	Labor Allowance:	Description:

00 57 221 Main ; or	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test) replacing the OC3 sensor mat
00 57 992 Plus		

If you are using a Main labor code for another repair, use the Plus code labor operation 00 57 992 instead of 00 57 221.

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

E60, E61, E90 and E91 Series Vehicles - OC3 Sensor Mat Replacement with Vehicle Programming and Encoding

The programming procedure automatically reprograms and encodes all the vehicle control modules which do not have the latest software i-level.

- A. However, if one or more control module failures occur “during” the programming procedure that corresponds to performing this repair on the vehicles noted above:

- Please claim this “consequential” control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

- B. For those control module failures that occurred “prior” to performing this programming procedure:

- When “covered” under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.
- For vehicles beyond an applicable warranty coverage, these item “B” repairs are beyond the scope of this component-specific extended limited warranty and they should be addressed with the customer during and after the repair order write-up process as necessary.

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

E60 and E61 with Seat Option 456

Labor Operation:	Labor Allowance:	Description:
00 58 025 Main ; or	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test) and replacing the OC3 sensor mat (Programming and encoding control units was performed in conjunction with another Technical Campaign or repair during the same workshop visit)
00 58 537 Plus		
Or:		
00 58 026 Main ; or	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test), replacing the OC3 sensor mat and program and encode control units without CAS

00 58 538 Plus		
Or:		
00 58 027 Main ; or	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test), replacing the OC3 sensor mat and program and encode control units including the CAS
00 58 539 Plus		

If you are using a Main labor code for another repair, use the corresponding Plus code labor operation 00 58 537, 00 58 538 or 00 58 539 instead of the Main operation.

E90 and E91 with Standard (Basic/Mechanical) Seat

Labor Operation:	Labor Allowance:	Description:
00 58 013 Main ; or 00 58 525 Plus	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test) and replacing the OC3 sensor mat (Programming and encoding control units was performed in conjunction with another Technical Campaign or repair during the same workshop visit)
Or:		
00 58 014 Main ; or	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test), replacing the OC3 sensor mat and program and encode control units without the CAS
00 58 526 Plus		
Or:		
00 58 015 Main ; or	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test), replacing the OC3 sensor mat and program and encode control units including the CAS
00 85 527 Plus		

If you are using a Main labor code for another repair, use the corresponding Plus code labor operation 00 58 525, 00 58 526 or 00 58 527 instead of the Main operation.

E90 and E91 with Seat Option 459

Labor Operation:	Labor Allowance:	Description:
00 58 016 Main ; or	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test) and replacing the OC3 sensor mat (Programming and encoding control units was performed in conjunction with another Technical Campaign or repair during the same workshop visit)

00 58 528 Plus		
Or:		
00 58 017 Main ; or	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test), replacing the OC3 sensor mat and program and encode control units without the CAS
00 58 529 Plus		
Or:		
00 58 018 Main ; or 00 58 530 Plus	Refer to KSD2	Checking fault codes (includes connecting an approved battery charger/power supply and performing a vehicle test), replacing the OC3 sensor mat and program and encode control units including the CAS

If you are using a Main labor code for another repair, use the corresponding Plus code labor operation 00 58 528, 00 58 529 or 00 58 530 instead of the Main operation.

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Overlapping Labor Procedure – Other Repairs

If invoicing the KSD2 flat rate labor operation codes for other repair work results in overlapping labor, for those flat rate labor operations that are affected, you can now:

- Replace the stated KSD2 “FRU allowance” with a “reduced FRU value” to eliminate the overlapping labor.

For help in identifying the overlapping labor, please refer to the AIR FRU Plausibility Check (Overlapping Labor Tool) that is located in the AIR Client.

Eligible other repair work being claimed under a different defect code will require separate punch times.

On the repair order and in the claim comment section, please identify and itemize those labor operations being claimed with a “reduced FRU value.”

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

For the “Models” listed above and under this extended limited warranty, BMW of North America, LLC will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs that do not qualify for reimbursement include repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States (including Puerto Rico), and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please

have him/her submit his/her reimbursement request “online” at www.BMW-RP.com under the following reference:

- B-ELWR 2018 Front Passenger Seat Occupancy Mat (OC3) 15Y/Unlimited Miles

Reimbursement Request Procedure

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website and attached sample customer letter provides information as to “what” documentation is needed to be supplied to support a prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center

Attention: B-ELWR 2018 Front Passenger Seat Occupancy Mat (OC3) 15Y/Unlimited Miles

P.O. Box 561089

Dallas, Texas 75356

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

BMW Owner/Operator Inquiries and Assistance

For all other questions, please contact the BMW’s Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

ATTACHMENTS

View PDF attachment [B010118_Front Passenger Seat Occupancy Mat \(OC3\)_Sample Cust Letter](#).

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Month YYYY

This **“Important Limited Warranty Information”** applies to the BMW vehicle with the Vehicle Identification Number (VIN) of **WBANB535X01234567**.

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the limited warranty for the:

- **Front passenger seat occupancy mat (OC3) for the Supplemental Restraint System (SRS/Air bag system)**

On the above-referenced vehicle to:

- **15 years/unlimited miles as determined by your vehicle’s original in-service date.**

This “component-specific” limited warranty extensions apply to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is notice of a “limited warranty extension.” This is not a notice of a Recall or Service Action.

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment. Your authorized BMW center will determine the vehicle’s eligibility and review the scope of repairs that are covered by this component-specific limited warranty extension(s).

After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized BMW center in the United States (including Puerto Rico) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered by this limited warranty extension. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW’s success and our customers’ trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

Sincerely,

BMW of North America, LLC

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

BMW of North America, LLC

Month YYYY

VIN WBANB535X01234567

Under these extended limited warranties, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of these component-specific limited warranty extensions.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

If you previously had a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request “online” at www.BMW-RP.com under the following reference:

Covered Component Code

B-ELWR 2018 Passenger Seat Mat (OC3) 15Years/Unlimited Miles

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

Alternative Method to Request Reimbursement

Alternatively, you may mail or fax your request and documentation to:

BMW Customer Reimbursement Center
Attention: B-ELWR 2018 Passenger Seat Mat (OC3) 15Years/Unlimited Miles
P.O. Box 561089
Dallas, TX 75356
Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

For all other questions, please contact BMW’s Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

B-ELWR 2018 Passenger Seat Mat (OC3) 15Years/Unlimited Miles

Front Passenger Seat Occupancy Mat (OC3) for the Supplemental Restraint System (SRS/Air bag system): Limited Warranty Extension to 15 Years/Unlimited Miles

Previous Customer-pay Repair Reimbursement – Documentation Checklist

BMW of North America, LLC

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

Repair Order (RO) or Invoice

This document should include the following information:

- Customer name and address
- Vehicle Identification Number (“VIN”)
- The date of repair
- The mileage when the repair was performed
- Itemized breakdown of the labor charges for all repairs* including diagnosis
- Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs*

*For repair orders containing multiple repair line items, only the specific line item expenses that relate to the component that is covered by this extended limited warranty will be considered for reimbursement.

Proof of Payment

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as “PAID”
- Copy of a cancelled check
- Copy of a signed credit/debit card receipt
- Copy of a credit/debit card statement

Determining if an eligible vehicle’s repair qualifies for reimbursement:

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

1. Why was the vehicle brought into the repair facility?

2. What was the repair facility's diagnosis?

3. What did the repair facility do to correct the concern and does it qualify?