

**ATTENTION:**

GENERAL MANAGER ☐  
 PARTS MANAGER ☐  
 CLAIMS PERSONNEL ☐  
 SERVICE MANAGER ☐

IMPORTANT - All  
 Service Personnel  
 Should Read and  
 Initial in the boxes  
 provided, right.


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**SUBARU**

QUALITY DRIVEN® SERVICE

## SERVICE INFORMATION BULLETIN

**APPLICABILITY:** 2017MY Impreza 5-Door Models  
 2018MY Crosstrek

**NUMBER:** 12-245-18

**DATE:** 06/11/18

**SUBJECT:** Rear Gate Trim Panels- Design Change

### INTRODUCTION:

This Service Information bulletin announces a design change to the rear gate trim panels on the models specified above. The change was made to the areas of the panels where they fit together to improve production line efficiency.

### PRODUCTION CHANGE INFORMATION:

The new trim panels were incorporated into production starting with the following VINs:

- Impreza 5-Door Models: **J\*737664**
- Crosstrek: **J\*200121**

### PART INFORMATION:

Description	Part Number	Applicability
TRIM PNL ASSY R G LWR	94320FL030VH	Crosstrek
TRIM PNL ASSY R G SDR	94330FL060VH	
TRIM PNL ASSY R G SDL	94330FL070VH	
TRIM PNL ASSY R G LWR	94320FL02AVH	Impreza 5-Door
TRIM PNL ASSY R G SDR	94330FL04AVH	
TRIM PNL ASSY R G SDL	94330FL05AVH	

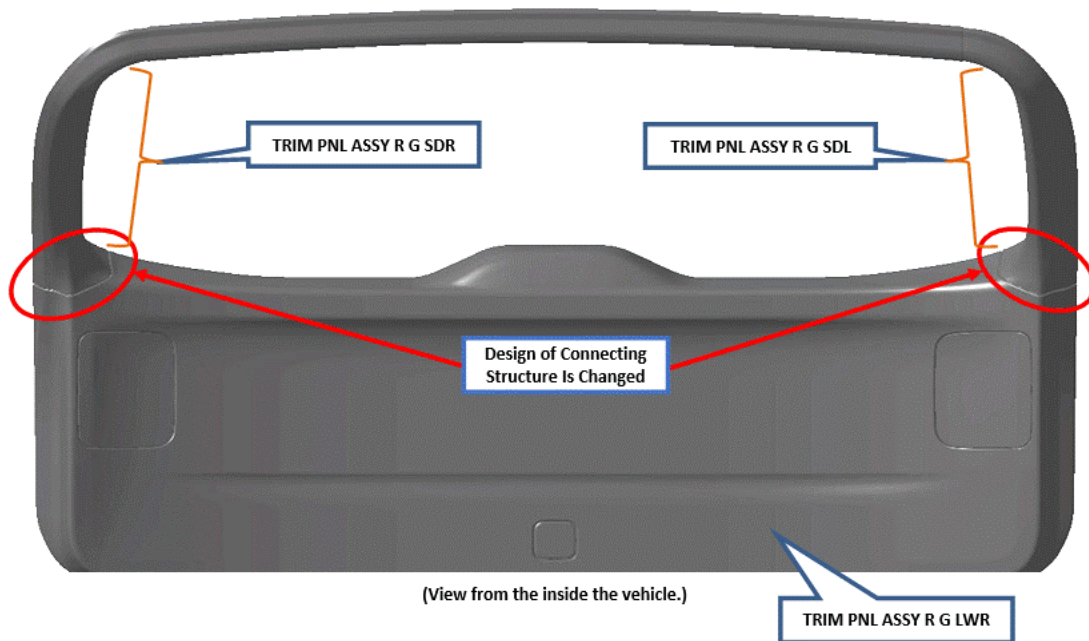
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**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD  
 RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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### SERVICE PROCEDURE / INFORMATION:

**NOTE:** These new parts are not interchangeable with original (old-style) parts. If a vehicle with a VIN prior to the production change requires a trim panel replacement, all three pieces must be replaced **as a set**.

The service procedures for replacing the rear gate trim panels remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair. Customer satisfaction and retention starts with performing quality repairs.

### IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.