

<b>Reference</b>	SSM73875
<b>Models</b>	Range Rover Sport / L494
<b>Title</b>	Transmission gear selector will not shift between gears when selected
<b>Category</b>	Driveline
<b>Last modified</b>	16-May-2018 00:00:00
<b>Symptom</b>	504330 Automatic Shift Level/Linkage Concerns

**Content**

**Issue:** A customer may report that the gear selector will not select a gear or move out of park when the release button is pressed and the selector operated with one or more of the following symptoms noted on a Range Rover Sport 2014-2016 MY only:

1. Release button appears loose or no resistance when pressed.
2. Release button appears to be binding or will not move when pressed.

If any of the above symptoms are not present on inspection continue with diagnosis with reference to TOPIx Workshop Manual and Symptom Driven Diagnostics and do not continue this SSM.

If any of the above symptoms are identified a lower level service kit (part number below) is now available as an alternative to replacement of the complete gear level selector assembly.

**Cause:** Release button module.

**Action:** Where a release button assembly is required to repair a vehicle, please order the part number below and replace the component with reference to TOPIx Workshop Manual 307-05A 'Transmission Control Activation Switch' Release button part number – LR117072.

**Note:** The part is supplied as a kit that includes the release button, trim removal tool for the gear selector panel and anti-static gloves that must be worn throughout the repair operation.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.