

Reference	SSM73458
Models	Discovery Sport / L550 Range Rover Evoque / L538
Title	L550 Discovery Sport & L538 Evoque - Door rattles
Category	Noise Vibration
Last modified	16-May-2018 00:00:00
Symptom	702000 Other Noise Concerns
Attachments	11Fig 1.pdf 11Fig 2.pdf

Content Issue: Customers are reporting a door rattle from one or more doors.

Cause: Loose fixings are being reported but further detail is required.

Action: Please see the attachments and raise an EPQR that references which fixing(s) is loose. Recommend torque values for all fixings are 2Nm +/-0.1Nm.

- Fig 1 = Plastic closure plate fixings, situated behind the door card (fixings 1 - 12).
- Fig 2 = Regulator frame fixings (fixings 13 – 17).

Note:

TOPlx workshop manual reference:

- 501-11: Glass, Frames and Mechanisms,
- Removal and Installation
- Front Door Window Regulator and Motor

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

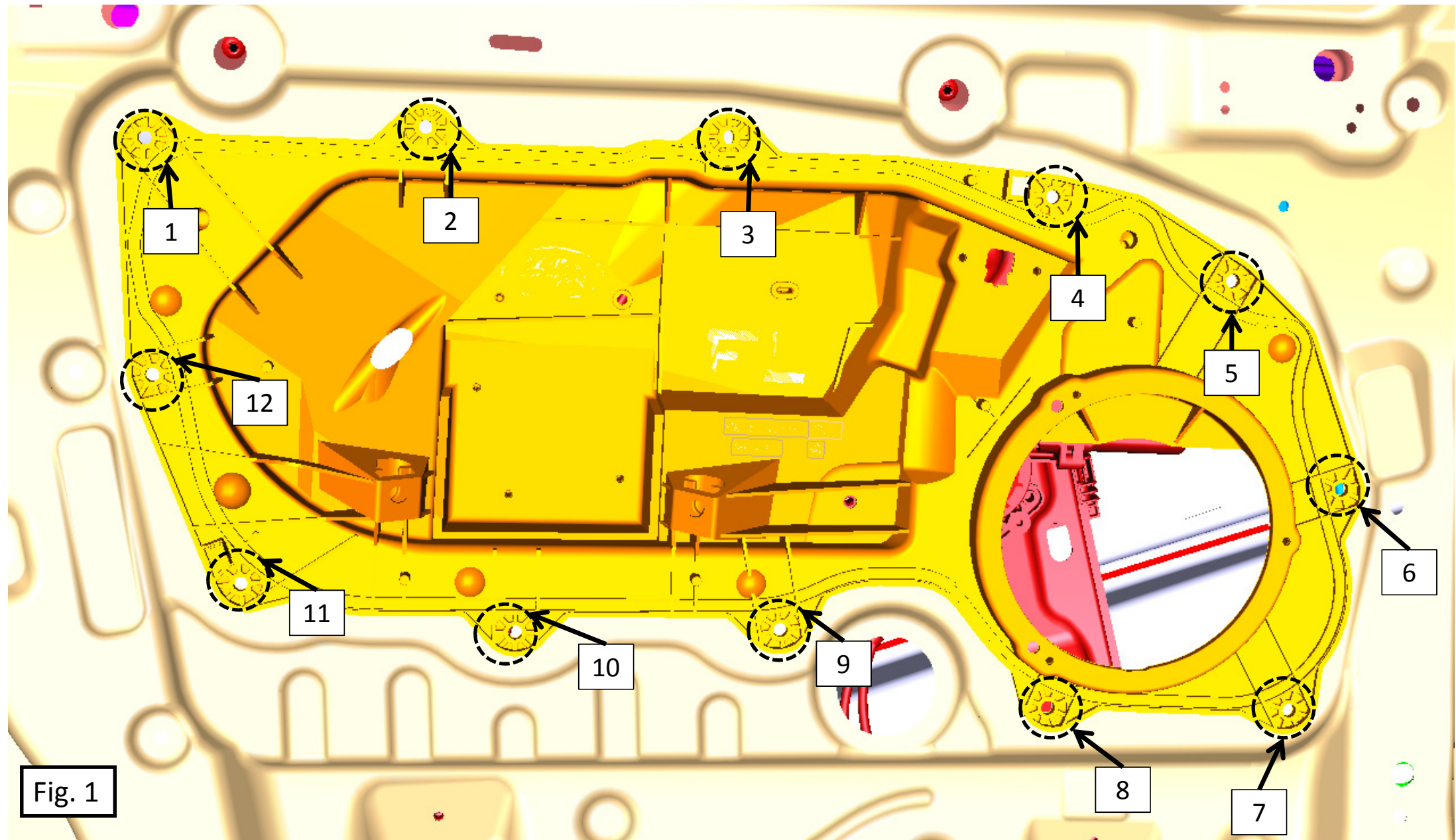


Fig. 1

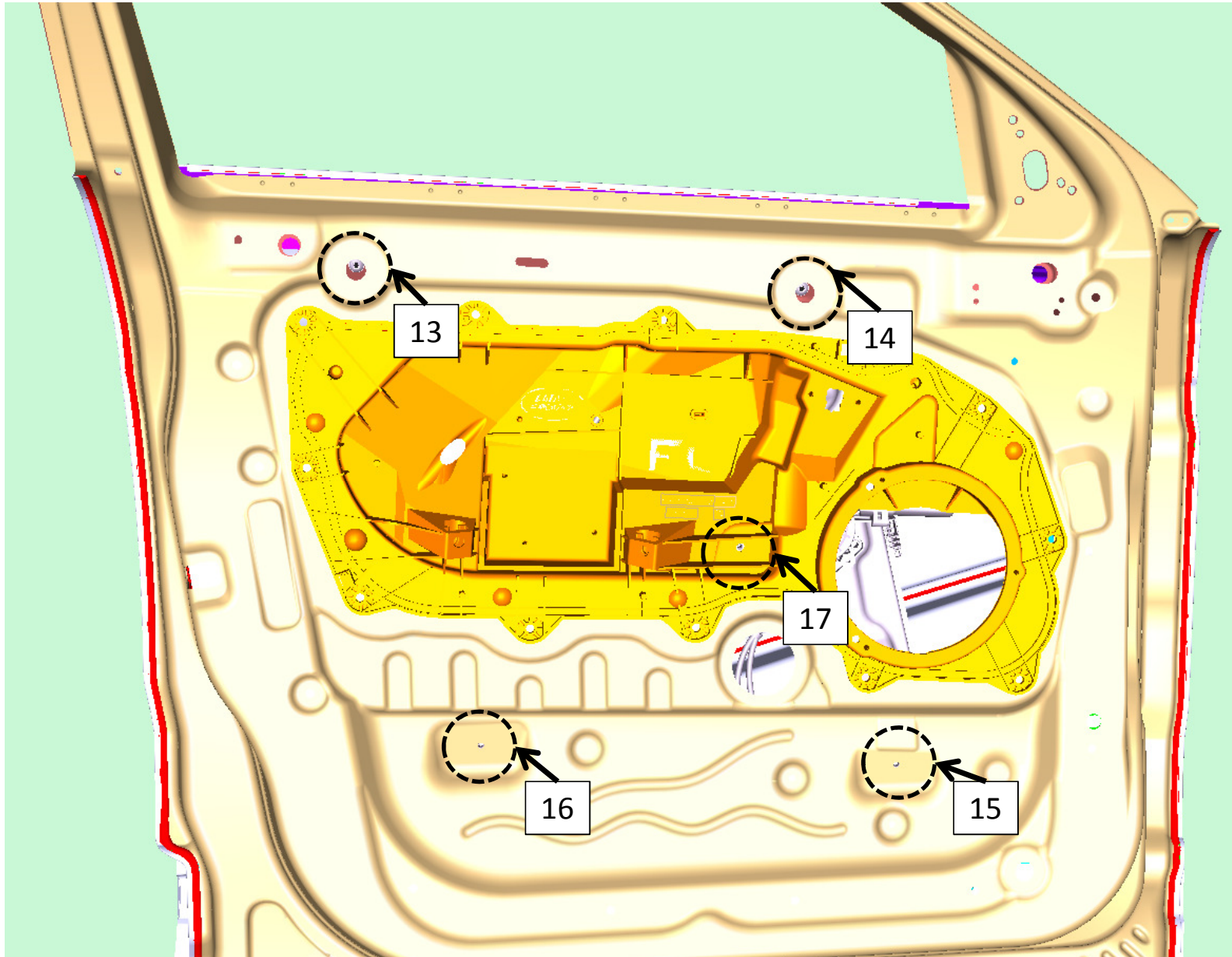


Fig. 2