

Reference	SSM73349
Models	Range Rover Evoque / L538
Title	L538 - Rear Window Washer jet - In-operative
Category	Body
Last modified	10-May-2018 00:00:00
Symptom	102000 Window/Glass
Attachments	1Attachment5.pdf

Content**Issue:**

It may be found that the rear window washer jets have no function, despite proper operation of the windshield washer pump and fluid being present in the reservoir.

Cause:

Various trap conditions can restrict the flow of fluid through the washer jet hose to the tailgate washer jet.

Action:

Verify and locate the cause of the customer concern then, with the help of the attachment: -

Left hand-drive vehicles:

- Pay particular attention to the area around the brake booster, see Fig.1.

All vehicles:

- Check the area beneath the coolant expansion tank. These locations can be seen in Fig.2 and Fig.3.

EPQR:

- Submit an EPQR detailing the concern, the location of the hose trap and the repair which was carried out.
- Attach images of the trap condition and location to the EPQR.

JLR Engineering will use your feedback to develop a robust manufacturing process.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

Fig. 1

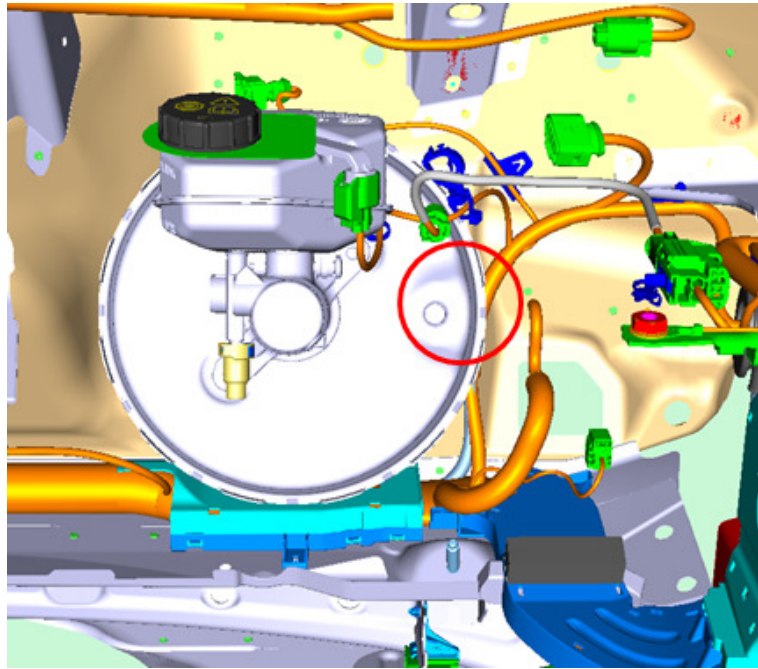


Fig. 2

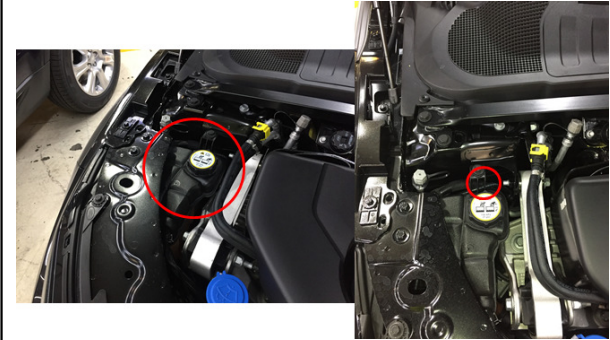


Fig. 3

