



Technical Service Bulletin

SUBJECT:		No: TSB-18-54-002	
HANDS FREE MODULE BLUETOOTH PAIRING ISSUE: SAMSUNG GALAXY, SONY XPERIA®		DATE: June 2018	
		MODEL: See below	
CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input type="checkbox"/> SALES MANAGER

PURPOSE

A customer may report that the Bluetooth pairing code given by the Hands Free Link system does not work for certain smartphone models, namely, Samsung Galaxy and Sony Xperia®. For these models, the pairing code for Bluetooth® connection must be set to a fixed code of "0000."

This TSB instructs dealers how to register these smartphones using the pairing code "0000."

AFFECTED VEHICLES

The following models **equipped with the FUSE Hands Free Link System**:

- 2012 – 2017 i-MiEV
- 2011 – 2017 Lancer, Lancer Evolution, and Lancer Sportback
- 2014 – 2017 Mirage
- 2010 – 2017 Outlander
- 2011 – 2017 Outlander Sport/RVR

PAIRING PROCEDURE FOR SAMSUNG GALAXY & SONY XPERIA® SMARTPHONES

NOTE: The pairing instructions below are an **EXAMPLE** of those for a 2015 Outlander equipped with the FUSE Hands Free Link system. For more details on the procedures for an individual model or audio/navigation system, refer to the vehicle Owner's Manual, or the Display Audio or Navigation system Owner's Manual.

USING VOICE COMMAND

Follow the basic instructions below to pair a phone to the Hands Free system using the voice command function, and to set the code to "0000."

1. Stop the vehicle in a safe area, put the selector lever in the "P" (PARK) position and apply the parking brake.
2. Turn the ignition switch or operation mode to ON or ACC.
3. Press the SPEECH or PICK-UP button.
4. Say "**Setup.**"
5. Say "**Pairing Options.**"
6. Say "**Set code.**"
7. Say "**Fixed.**"

NOTE: Depending on the vehicle, the pairing code (also called "passkey") may have a factory setting of "1212."

8. The voice guide will say "Please say a 4-digit pairing code." Say "**0000.**" The voice prompt will repeat the code and ask you to confirm the number. Say "**Yes.**"

9. The voice guide will say “Start pairing procedure on the device. See the device manual for instructions.” Enter into the phone the 4-digit code “0000” (usually in the phone’s Bluetooth Settings, “Hands Free System.”)
10. Follow the remaining voice prompts as desired for the individual phone.

NOTE: To start the procedure over at any time, press the Hangup button.

USING DISPLAY AUDIO ON-SCREEN COMMANDS

NOTE: The pairing instructions below are an **EXAMPLE** of those for a 2015 Outlander equipped with the FUSE Hands Free Link system and Display Audio. For more details on the procedures for an individual model or audio/navigation system, refer to the vehicle Owner’s Manual, or the Display Audio or Navigation system Owner’s Manual.

Follow the basic instructions below to pair a phone to the Hands Free system using the Display Audio on-screen commands, and to set the code to “0000.”

1. Stop the vehicle in a safe area, put the selector lever in the “P” (PARK) position and apply the parking brake.
2. Turn the ignition switch or operation mode to ON or ACC.

EXAMPLE: From Display Audio Owner’s Manual

Setting a Passkey
Set the passkey (factory setting “1212”).

- 1 Press the **HOME** key.**
The home screen is displayed.
- 2 Touch **Setting** , and then **Bluetooth Setting** .**
- 3 Touch **Set Passkey** .**
- 4 Enter any four-digit passkey, then touch **Enter** .**

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The passkey setting is complete.

3. Press the “**HOME**” (or “**MENU**”) key.
4. Touch “**Setting**” on the display audio screen.
5. Then touch “**Bluetooth Setting**.”
6. Touch “**Set Passkey**.”
7. Enter the 4-digit code “**0000**” then touch “**Enter**.”
8. Touch “**Register Device**” and proceed as directed on-screen to register the individual phone.

PARTS INFORMATION

No parts are needed for this procedure.

WARRANTY INFORMATION

This bulletin is supplied as technical information only and is not an authorization to repair.