



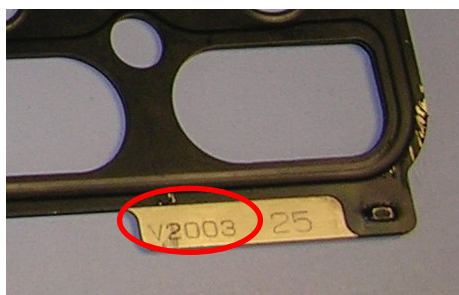
PTS18-022
06-27-18

Subject: 25-39355-00 Head Gasket – Immediate Inspection & Return

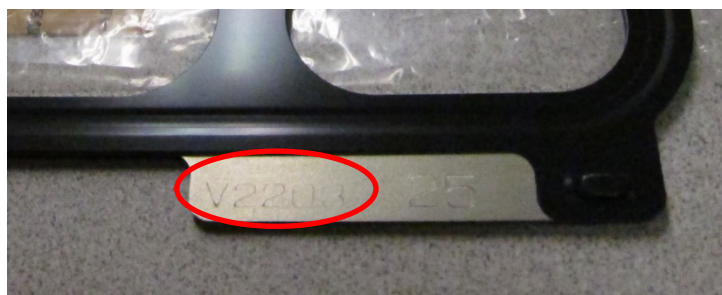
Carrier Transicold's Performance Parts Group has discovered that certain shipments of head gasket part number 25-39355-00 could have included an incorrect gasket in the package.

Incorrect & correct gaskets can be identified by the following characteristics:

- The tab on the right side of the correct gasket will be marked with a V2203.
- If the gasket is marked with a V2003 or any number other than V2203, it is an incorrect gasket and needs to be returned to PPG.



Incorrect Gasket (V2003)



Correct Gasket (V2203)

Use of an incorrect gasket may, in certain circumstances, cause the head gasket to be damaged and/or fail, which could cause performance issues with the refrigeration unit engine.

Incorrect gaskets were discovered in packages labeled with a 028 date code; but PPG is requesting that dealers inspect all of their current stock and return affected inventory via the process outlined below.

1. Enter a Customer Inquiry on the *TransCentral*™ system for quantity being returned, using **"Incorrect Part Received"** category.
2. Return the affected gaskets to the following address – be sure to include RSO # in the top line:

SPECIAL RETURN RSO# _____
Carrier Transicold
101 Veterans Drive
Portland, TN 37148
Attn: NCP Warehouse

3. Carrier Transicold will cover the cost of return freight.

Carrier Transicold Performance Parts
TD