

June 26, 2018

Version 1

## Product Update: 2017 MDX Sport Hybrid Owner Information CD

### AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2017	MDX Sport Hybrid	ALL	Check the iN VIN status for eligibility.

### BACKGROUND

During vehicle assembly, the owner's information CD that was placed in the vehicle did not include the rear differential parts in the emission warranty parts list. The failure to include the parts in the emissions warranty parts list may cause confusion and potential client dissatisfaction.

### CLIENT NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

### CORRECTIVE ACTION

Replace the owner's information CD with a new one supplied by AHM. Refer to PARTS INFORMATION.

### PARTS INFORMATION

Part Name	Part Number	Quantity
Owner's Information CD (Dealers received one CD for each affected vehicle in dealer inventory)	31TRXE01	1

### NOTES

- Each dealership (addressed to the service manager) received a CD for each 2017 MDX Sport Hybrid in their new or used dealer inventory . The CD is not available through the normal parts ordering system. If a replacement is needed, contact Helm Inc.
- The order number for the CD does not match the P/N on the actual CD. This is okay as all the CDs in Helm stock are updated.

**CLIENT INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

## WARRANTY CLAIM INFORMATION

### NOTES

- Most of the affected vehicles are in dealer inventory; this repair can be done in the dealer lot.
- If a client vehicle is affected, this update can be done on the service drive.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
8410D3	Place an owner's information CD in the vehicle.	0.2 hr	6EW00	E1W00	B18030A	00X31-TRX-E00

Skill Level: Porter

## REPAIR PROCEDURE

Remove the original owner's information CD from the vehicle, and replace it with a new one.

END