

<b>Reference</b>	SSM72543
<b>Models</b>	Discovery / L462 Discovery Sport / L550 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494
<b>Title</b>	Panoramic Roof Damage on Land Rover vehicles
<b>Category</b>	Body
<b>Last modified</b>	30-Apr-2018 00:00:00
<b>Symptom</b>	102000 Window/Glass
<b>Content</b>	<p><b><u>Issue:</u></b> Warranty claims have been submitted for panoramic glass roofs when there is evidence of external impact damage.</p> <p><b><u>Cause:</u></b> The glass when inspected, shows clear impact marks where an object has hit the glass initiating a crack.</p> <p><b><u>Action:</u></b> Refer to TOPIx workshop manual for instructions WSM-19551: 501: Body and Paint 501-11: Glass, Frames and Mechanisms Diagnosis and Testing Fixed Window Glass</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>