



## Service Bulletin

**18-069**
**June 12, 2018**

Version 1

### HV Range in Driver Information Interface Reads Unusually High

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

#### AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2018	Clarity	PHEV	ALL

#### SYMPTOM

The HV range display reading is unusually high.

#### POSSIBLE CAUSES

There is a software error in the miles per gallon calculation, which affects the remaining HV range display.

#### CORRECTIVE ACTION

Update the meter software.

#### WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
7165A3	Update the meter software.	0.2 hr	03214	03217	A18-069A	78109-TRW-A02

Skill Level: Repair Technician

#### SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the i-HDS or MVCI are not covered under warranty.

i-HDS Software Version: **1.004.031 or later**

J2534 Software Information:

- PC Application Version: **1.1.0.2 or later**
- Database update: **19-APR-2018 or later**

**Before beginning the repair, make sure that both the i-HDS and J2534 software are updated as listed above. Do only the update listed in this service bulletin.**

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**You cannot apply the updates with the MVCI as a standalone tool.** To update the vehicle, you must use the MVCI or DST-i interface in conjunction with the J2534 Rewrite PC application on the i-HDS.

For more information about updating the i-HDS, MVCI, or DST-i and vehicle systems, refer to Service Bulletin 01-026, *Updating Control Units/Modules*.

Trim	Software System	Program ID (or later)	Program P/N (or later)
2018 Clarity PHEV	Update the meter software.	RWA020	78109-TRW-A02

#### REPAIR PROCEDURE

Update the meter software with the MVCI or DST-i interface in conjunction with the J2534 rewrite PC application on the i-HDS. Refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

END

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