



SERVICE ACTION H106: HVAC COMPRESSOR FUNCTIONALITY

SERVICE BULLETIN

11-APR-18

NO.: 6-380NAS

SEC.: GENERAL
INFORMATION

MKT.: CAN / USA

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of Jaguar vehicles within the listed Affected Vehicle Range where if the vehicle has had Service Action H100, *Climate Control Blowing Cold Air on One Side*, performed prior to 20 March 2018 and the air conditioning compressor run-in routine not carried out will experience reduced Heating, Ventilation, and Air Conditioning (HVAC) system cooling performance as the compressor will not function as intended.

AFFECTED VEHICLE RANGE

E-PACE (X540)

Model Year: 2018

VIN: Z00117-Z10100

Visit the Jaguar Business Network (JBN) website for a list of affected unsold vehicles (as of 11 April 2018).

SERVICE PROGRAM / REWORK ACTION

Retailers will perform the Air Conditioning Compressor run-in diagnostic routine. There will be no charge to owners for this action under this program.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to ensure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin H106NAS, *Service Action: HVAC Compressor Functionality*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to the Technical Bulletin referenced above for any required special tools.

WARRANTY

NOTE: use the Jaguar Land Rover claims submission system to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information listed have been included for information only. The Option Code(s) that allows for the drive

in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Jaguar Land Rover claims submission system to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the 30 April 2020 closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
H106	A	Run in air conditioning compressor - diagnostic routine	85.80.01	0.20	-	-
H106	B	Run in air conditioning compressor - diagnostic routine	85.80.01	0.20	-	-
		Drive in/drive out	10.10.10	0.20	-	-

Normal Warranty policies and procedures apply.