

Approval and Support Management Program (ASM)

Revision: This ATI bulletin replaces bulletin Group 0, #1602, dated February 21, 2018.
 – A&S Timeline chart on page 1 was revised.
 – A&S Overview chart on page 2 was revised.

Models: **All**

Model Years: **2009 - on**

Information: The Approval and Support Management system was created to offer assistance to the dealer organization with new and complex technical issues by utilizing the Support Specialists within Porsche R&D. As a result, this process has reduced vehicle downtime and repeat repairs substantially.

Note: G1 II is the 2014 facelift. E2 II is the 2015 facelift.

Details																		
A&S Timeline	2018												2019					
	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6
911																		
991 II GT3 RS: engine																		
991 II GT2 RS: engine	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	
Cayenne																		
E3 all models: engine & ECU, gearbox & ECU, zFAS*, 48V system & PDCC Sport	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	
E3 e-hybrid: high voltage components & control units																		
E2 II S e-hybrid: replacement of HV-battery & ECU, E-Box	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	
Panamera																		
G2 e-hybrid: high voltage components & control units	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	
G1 II S e-hybrid: replacement of HV-battery & ECU, E-Box	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	
918 Spyder **																		
Engine, PDK, Touchpanel, high voltage components	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	
Guided repair processes																		
918 Spyder Service Level 3 ***	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	
Critical HV-Battery	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	←	

Footnotes:

- * zFAS Central CU for driver assistance systems (zentrale Fahrerassistenzsysteme).
- ** Service level 2: Demounting/mounting of powertrain components; engine and gearbox repairs; hybrid components; high voltage battery; demounting/mounting CFRP structure.
- *** Service level 3: Liquid metal paintwork; film-covered body (Decor wraps, complete film cover); CFRP structure repair (Monocoque, power unit rack), HV battery repair, PDK transmission and combustion engine repair.

Information:
(cont'd)

Procedure for Approval and Support Management (ASM)

In the event that a vehicle comes into the workshop with a verified and undiagnosable complaint pertaining to one of the current ASM topics, please complete the following:

1. Create a PQIS job with uploaded VAL.
2. Create a TLAR (after utilizing all dealer resources such as PIWIS workshop documents and bulletins).

On the TLAR, please provide the original customer complaint and details of your test results. It is important that we have in depth knowledge of the diagnosis that has been performed.

Details							
A&S Overview							
A&S Components	Engine & DME	Transmission and control unit (PDK, Tiptronic)	High voltage components & control units	HV-Battery/ ECU/ E-Box replacement	48V system/ PDCC sport	ECU Assistance systems zFAS*	Touchpanel
991 II GT3 RS 991 II GT2 RS	x						
G2 e-hybrid			x	x			
E3 e-hybrid	x	x	x	x	x	x	
E3	x	x			x	x	
E2 II S e-hybrid G1 II S e-hybrid				x			
918 Spyder	x	x	x	x			x
Guided repair process	<ul style="list-style-type: none"> • Critical HV- battery • 918 Spyder Service Level 3 Processes (full film wrap, CFRP, engine repair) 						

Footnote:

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