

FLA COE
FLB COE
FLD Conventional
> Business Class

FLC 112 Conventional
> Century Class Conventional
Argosy COE
Cargo

> Columbia
Condor
Coronado

**Freightliner
Service Bulletin**

General Information

On October 1, 2001, Detroit Diesel Corporation (DDC) assumed support responsibility for the MBE900 and MBE4000 engines. The transition was largely completed on January 1, 2002. At that time, all warranty and policy claims, field campaigns, recalls, and warranty registration began processing through DDC. Warranty coverage is unchanged.

The role of the Freightliner LLC dealer should remain relatively unchanged. As a general rule, the MBE900 and MBE4000 engines should be handled in the same way as the DDC Series 60.

Your Freightliner LLC District Service Manager (DSM) will remain involved in any issues you have. But from now on, use the DDC dealer/distributor in your area for training, tools, parts, and technical support. In turn, your DDC dealer/distributor is able to draw upon support resources at DDC. Your area DDC dealer/distributor should already have contacted you with information.

Action

For technical assistance, please use the following resources:

- Consult DDC service literature: workshop manuals, service bulletins, and technical training resources.
- Contact your area DDC dealer/distributor.
- *MBE 4000 only*: Call the DDC 24-hour hotline at 800-445-1980.

For warranty coverage, please use the following resources:

- Use the DDC on-line system.
- Contact your area DDC dealer/distributor.
- *MBE 4000 only*: Call the DDC 24-hour hotline at 800-445-1980.

For ServiceLink issues, please continue to call the Freightliner hotline at 800-FTL-HELP (800-385-4357), or your Freightliner DSM.

To insure a consistently high level of support for these engines, calls for technical assistance to Freightliner LLC corporate offices will be re-routed to one of the above resources.

Mercedes-Benz (MBT) transmissions will continue to be supported by Freightliner LLC.

Warranty

This bulletin is informational only.