

Product Category:	Front Left and Right Lower Control Arm
Part Number(s):	CB59203, CB59204
Destroy in Field:	No
Return Authorization:	Yes
Return Location:	Dorman Products, 3400 East Walnut Street, Colmar, PA 18915
Issue Credit:	Please be sure to code return with <RGA-Q> number on outside of container
Apply to Defective All:	No

Return for Inspection Instructions:

- Dorman requests that inventory be returned for part # noted above including all date codes.
- Dorman is conducting an inspection on this SKU including all date codes that have been shipped.
- Replacements will be under SKU numbers: CB59403 and CB59404



Notes/Comments:

- If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

Return Instructions:

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone (crdorman@dormanproducts.com / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned

3. Please mark these to:

Dorman Products, Inc- Returns
 3400 East Walnut Street
 Colmar, PA 18915
 Attn: RGA Q-Number _____

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.

Units Shipped	2016	2017	2018	Grand Total
CB59203	123	276	40	439
Alliance	13	33	2	48
Traditional Customer Group	110	230	36	376
Salvage, MPI Wholesale, MPI Aftermarket	0	2	0	2
AutoZone Mexico	0	9	2	11
Traditional Customer Group- Mexico	0	2	0	2
CB59204	139	291	13	443
Alliance	13	31	4	48
Part Authority	0	1	0	1
Traditional Customer Group	126	247	8	381
Salvage, MPI Wholesale, MPI Aftermarket	0	2	0	2
AutoZone Mexico	0	10	1	11