

Technical product information

Topic	When stationary - Single click audible from front wheel corner(s)
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2051194/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
running gear -> steering, power-assisted steering -> steer	noise, vibration -> crackle	

New workshop code

Object of complaint	Complaint type	Position
running gear -> running gear, springs, shock absorbers -> axle member	dimensional accuracy -> contour dimensional deviation	front right
running gear -> running gear, springs, shock absorbers -> axle member	dimensional accuracy -> contour dimensional deviation	front left

Vehicle data

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*

Documents

Document name
master.xml

When stationary - Single click audible from front wheel corner(s)

Customer statement / workshop findings

Single click audible from front wheel corner(s) of the vehicle when steering is moved from lock to lock whilst stationary

Technical background

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Production change

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Measure

Ensure fault is as described in customer statement and reference video <https://vimeo.com/269611661>

If so then replace both lower control arms. Reference workshop manual Rep.Gr.40 Lower suspension lever – Front to remove and fit

Warranty accounting instructions

Warranty Type 110 or 910

Labour Operation Code 40 17 20 00

Damage Service Number 40 17

Damage Code 00 20

Time 190 TU

Parts information

Part number	Description	quantity
36A407151C	Front wishbone link	1
36A407152C	Front wishbone link	1

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre