

Door Check "Pop" Noise When Opening/Closing Doors

Service Category Vehicle Exterior

Section Door/Hatch

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2008 - 2018	Sequoia	
2007 - 2018	Tundra	

REVISION NOTICE

May 18, 2018 Rev1:

- **Applicability has been updated to include 2018 model year Tundra and 2017 – 2018 model year Sequoia vehicles.**
- **The entire bulletin has been updated.**

Any previous printed versions of this bulletin should be discarded.

Introduction

Some 2008 – 2018 model year Sequoia and 2007 – 2018 model year Tundra vehicles may exhibit a popping noise during RH or LH front door operation. This noise may be due to a fracture/crack in the plastic over mold of the door check arm by the pivot area. Follow the Repair Procedure in this bulletin to address this condition.

NOTE

If the vehicle is being repaired due to damage from an accident, this Service Bulletin and the part numbers listed do NOT apply.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	BODY TYPE	PRODUCTION CHANGE EFFECTIVE VIN
Tundra	TMMTX	D-Cab (CrewMax), C-Cab (Double)	5TFUY5F1#JX745413
		B-Cab (Regular Cab)	5TFNY5F1#GX210938
Sequoia	TMMI	All	5TDJY5G1#JS161732

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Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME	OFF	T1	T2
BD1605	Check Assembly, Fr Door, RH	Sequoia, Tundra (C-Cab, D-Cab)	0.5	68610-0C022 68610-0C021	91	12
Combo A	Opposite Side		0.5	68620-0C022 68620-0C021		
BD1606	Check Assembly, Fr Door, RH	Tundra (B-Cab)	0.5	68610-0C030		
Combo A	Opposite Side		0.5	68620-0C030		

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER		MODEL	CHECK ARM SET KIT #	PART NAME	QTY
PREVIOUS	NEW				
68610-0C022 68610-0C021	68610-0C023	Sequoia, Tundra (C & D-Cab)	-	Check Assembly, Fr Door, RH	1
68620-0C022 68620-0C021	68620-0C023			Check Assembly, Fr Door, LH	1
68610-0C030	68610-0C031	Tundra (B-Cab)	68610-0CH00*	Check Assembly, Fr Door, RH	1
68620-0C030	68620-0C031			Check Assembly, Fr Door, LH	1

* For B-Cab ONLY, Order Set Kit P/N: (68610-0CH00*)

CHECK ARM SET KIT CONTAINS – (P/N: 68610-0CH00*)		
PART NUMBER	PART NAME	QTY
68610-0C031	Check Assembly, Fr Door, RH, B Cab	0.5
68620-0C031	Check Assembly, Fr Door, LH, B Cab	0.5

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Repair Procedure

1. Confirm the condition exists.

Is a popping noise from the check arm present during RH or LH front door operation?

- **YES** — Continue to step 2.
- **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

2. Visually inspect for a fracture/crack or ANY damage on the plastic resin of the check arm by the pivot area.

Is there a fracture/crack or ANY damage on the plastic over mold of the check arm?

- **YES** — Go to step 4.
- **NO** — Continue to step 3.

Figure 1.



3. Confirm the torque value of ALL three check arm mounting fasteners:

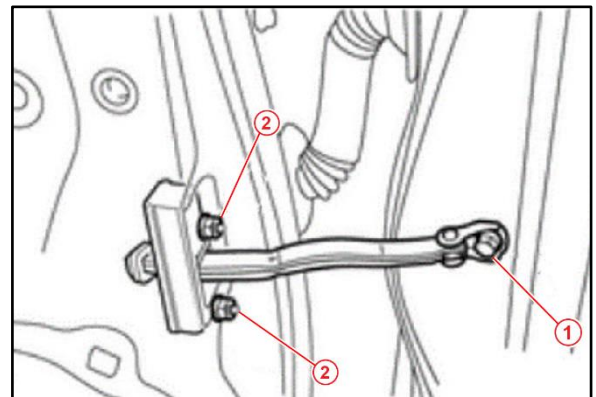
Bolt (1):

Torque: 29 N*m (296 kgf*cm, 21 ft*lbf)

Nut (2):

Torque: 8.5 N*m (87 kgf*cm, 75 in*lbf)

Figure 2.



1	Bolt
2	Nut

Is the noise still present after confirming the fastener torque values?

- **YES** — Continue to step 4.
- **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

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Repair Procedure (continued)

4. Replace the check arm assembly.

A. Remove the check arm assembly.

Refer to TIS, applicable model and model year Repair Manual:

- [2008](#) / [2009](#) / [2010](#) / [2011](#) / [2012](#) / [2013](#) / [2014](#) / [2015](#) / [2016](#) / [2017](#) / [2018](#) Sequoia:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Front Door: Disassembly”
- [2007](#) / [2008](#) / [2009](#) / [2010](#) / [2011](#) / [2012](#) / [2013](#) / [2014](#) / [2015](#) / [2016](#) / [2017](#) / [2018](#) Tundra:
Vehicle Exterior – Door/Hatch – “Engine Hood / Door: Front Door (for Double Cab): Disassembly”
- [2007](#) / [2008](#) / [2009](#) / [2010](#) / [2011](#) / [2012](#) / [2013](#) / [2014](#) / [2015](#) / [2016](#) / [2017](#) / [2018](#) Tundra:
Vehicle Exterior – Door/Hatch – “Engine Hood / Door: Front Door (for CrewMax): Disassembly”

B. Install the NEW check arm assembly.

Refer to TIS, applicable model and model year Repair Manual:

- [2008](#) / [2009](#) / [2010](#) / [2011](#) / [2012](#) / [2013](#) / [2014](#) / [2015](#) / [2016](#) / [2017](#) / [2018](#) Sequoia:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Front Door: Reassembly”
- [2007](#) / [2008](#) / [2009](#) / [2010](#) / [2011](#) / [2012](#) / [2013](#) / [2014](#) / [2015](#) / [2016](#) / [2017](#) / [2018](#) Tundra:
Vehicle Exterior – Door/Hatch – “Engine Hood / Door: Front Door (for Double Cab): Reassembly”
- [2007](#) / [2008](#) / [2009](#) / [2010](#) / [2011](#) / [2012](#) / [2013](#) / [2014](#) / [2015](#) / [2016](#) / [2017](#) / [2018](#) Tundra:
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Repair Procedure (continued)

5. For B-Cab (Regular Cab) ONLY: Replace BOTH sides of the check arm.

NOTE

BOTH check arms MUST be replaced together. Refer to set kit P/N: (68610-0CH00*) when ordering door check assembly for service part.

Refer to TIS, applicable model and model year Repair Manual:

- [2007](#) / [2008](#) / [2009](#) / [2010](#) / [2011](#) / [2012](#) / [2013](#) / [2014](#) / [2015](#) / [2016](#) / [2017](#) / [2018](#) Tundra:
Vehicle Exterior – Door/Hatch – “Engine Hood / Door: Front Door (for Regular Cab): Disassembly”
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Vehicle Exterior – Door/Hatch – “Engine Hood / Door: Front Door (for Regular Cab): Reassembly”

6. Confirm the popping noise is no longer present.