

Subject

2nd row seat chirp/squeak noise from the rear seat latches

Market

USA

Service Category

Vehicle Interior

Section

Seat

Applicability

2011-2018MY Sienna (8 passenger type)

APPLICABLE VEHICLES

2011-2018

Sienna

CONDITION

Some vehicles may experience a condition in which the 2nd row seat, with center seat, exhibits a chirp/squeak noise from the rear seat latches (floor area). This condition is present while driving over rough or bumpy roads. Upon further inspection, after removal of the LH 2nd row seat, the rear inboard and outboard strikers may show signs of the coating peeling off as shown in Fig.2 and Fig.3.

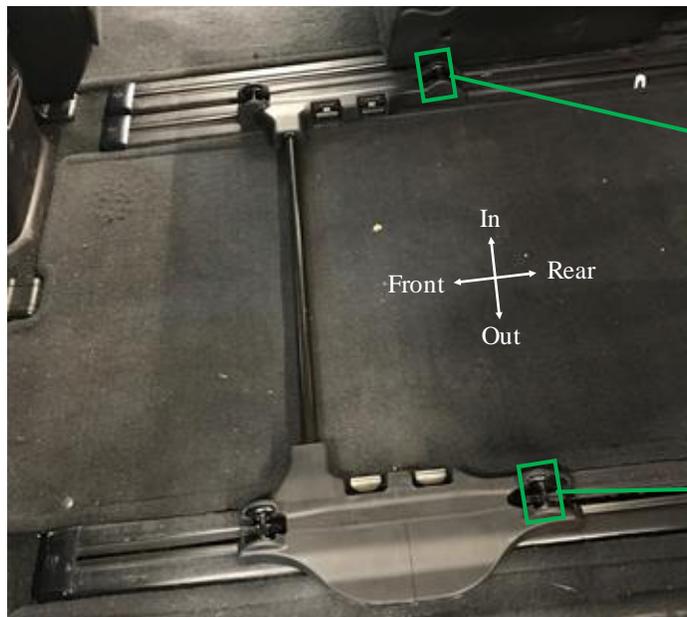


Fig.1 Overall of seat latches (floor area)



Fig.2 Rear inboard striker

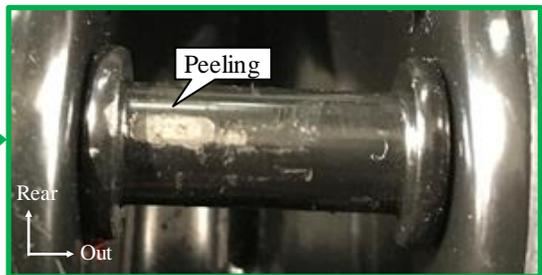


Fig.3 Rear outboard striker

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RECOMMENDATIONS

1. Please document the following:
 - a. Photograph the 2nd row, rear inboard and outboard strikers as shown in Fig.2 and Fig.3.
 - b. Inspect condition of cushion bumper attached to rear inboard and outboard seat latches and photograph as shown in Fig.5 or Fig.6.

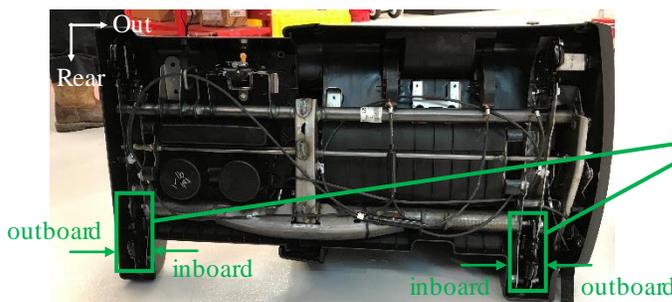


Fig.4 Overall from seat bottom side

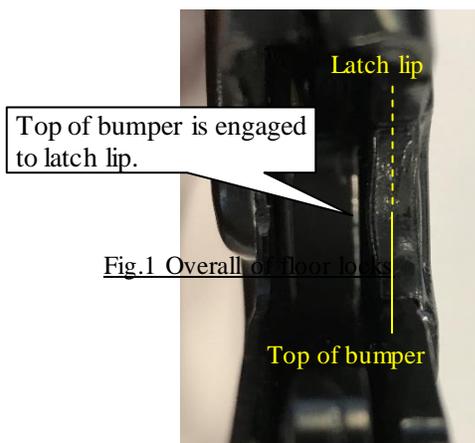
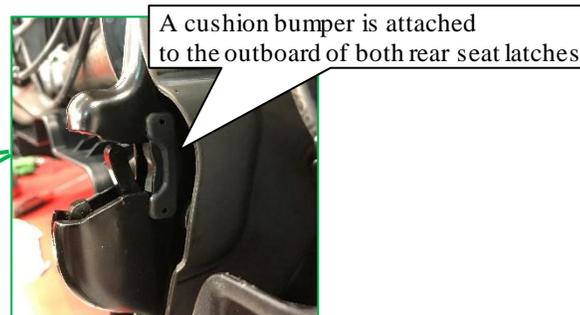


Fig.1 Overall of floor locks

Fig.5 Correct location

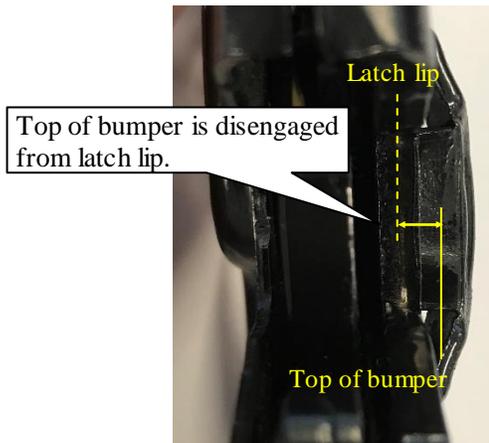


Fig.6 Example of incorrect location

2. If the condition of your vehicle matches the condition described on this document, create a TAS case and contact TAS and provide details prior to the repair.
3. Please submit a DPR.

LINK REFERENCES

This Tech Tip does not contain any link references