

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE BULLETIN

**APPLICABILITY:** 2017-2018MY Forester

**NUMBER:** 15-223-18

**SUBJECT:** A/C Condenser Assembly- Design Change

**DATE:** 05/22/18

### INTRODUCTION:

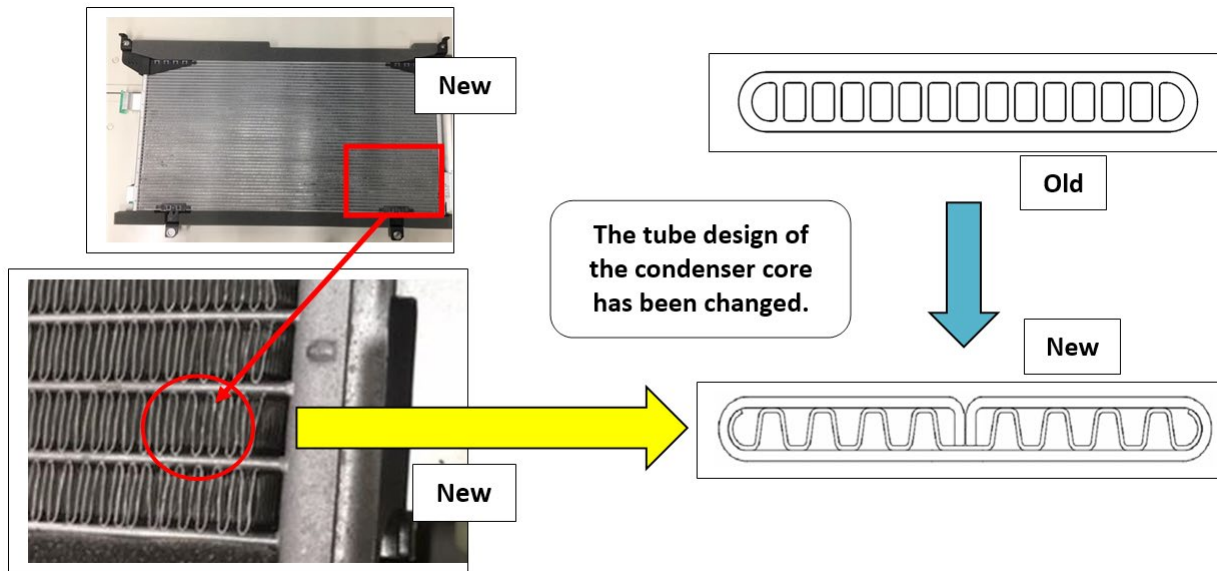
This bulletin outlines design changes made to the Condenser Assembly to help increase productivity during assembly. In addition, the new part utilizes materials with increased anti-corrosion performance.

### PRODUCTION CHANGE INFORMATION:

The new Condenser Assembly was incorporated into production starting with VIN **J\*469234**.

### PART INFORMATION:

The part number for the new Condenser Assembly is **73210SG011**. The photos and images below show the difference between the new and old parts and how to distinguish between them.



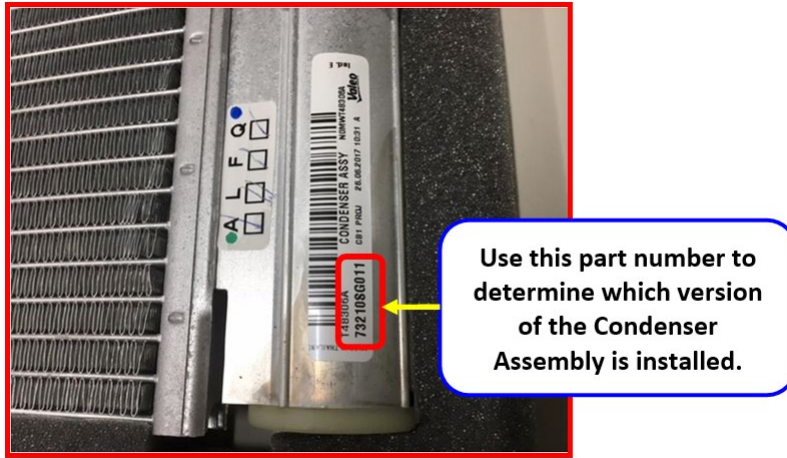
*Continued...*

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**Subaru of America, Inc. is ISO 14001 Compliant**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.



**SERVICE PROCEDURE / INFORMATION:**

The service procedures for diagnosing and replacing the condenser assembly remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair. Customer satisfaction and retention starts with performing quality repairs.

**IMPORTANT REMINDERS:**

Whenever servicing or replacing A/C system components, the sealing o-rings are One-Time Use items and must always be replaced.

Always remember to replace the applicable amount of refrigerant oil based on the component being replaced. Refer to the table included in the applicable Service Manual.

**WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
A/C CONDENSER R&R	B014-201	0.4	DTB-02
EVACUATE & RECHARGE	C010-101	1.0	

**IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.