

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2009-2016MY Forester
 2008-2017MY Impreza
 2013-2017MY Crosstrek
 2008-2018MY WRX and WRX STI

NUMBER: 15-222-18
DATE: 05/10/18

SUBJECT: A/C Condenser Assembly- Design Change

INTRODUCTION:

This bulletin announces a design change to the A/C Condenser receiver-dryer assembly. The change involves the addition of a rubber end cap and retaining clip onto the bottom of the receiver-dryer tank portion to prevent corrosion intrusion and enhance sealing.

PRODUCTION CHANGE INFORMATION:

The new condenser assemblies have been incorporated into production starting with the following VINs:

- Forester: **(TBD)**
- Impreza 5-Door / Crosstrek: **H*275760**
- Impreza 4-Door: **(TBD)**
- WRX / WRX STI: **J*802698**

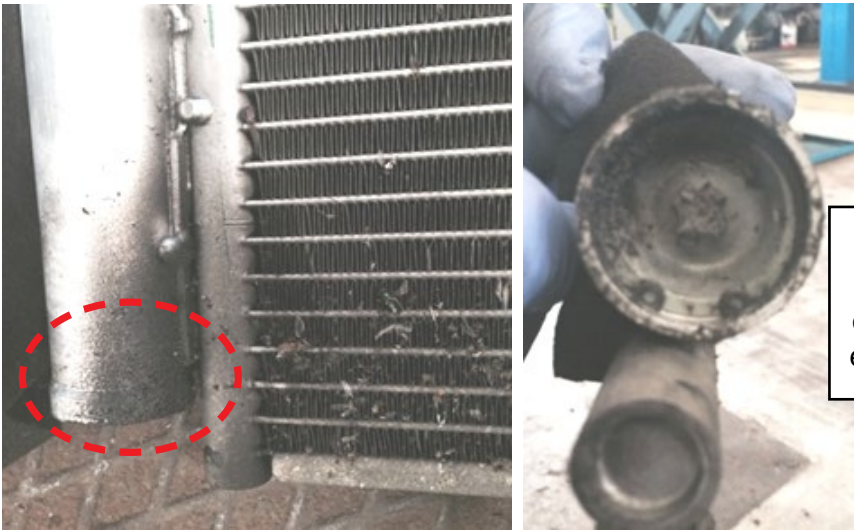
PART INFORMATION:

Description	Part Number	Note
CONDENSER ASSY	73210SC003	Always order the most up-to-date part number for the vehicle based on the VIN.
	73210SC013	
	73210SG002	
	73210VA001	

NOTE: The receiver dryer component is NOT serviced separately from the condenser.

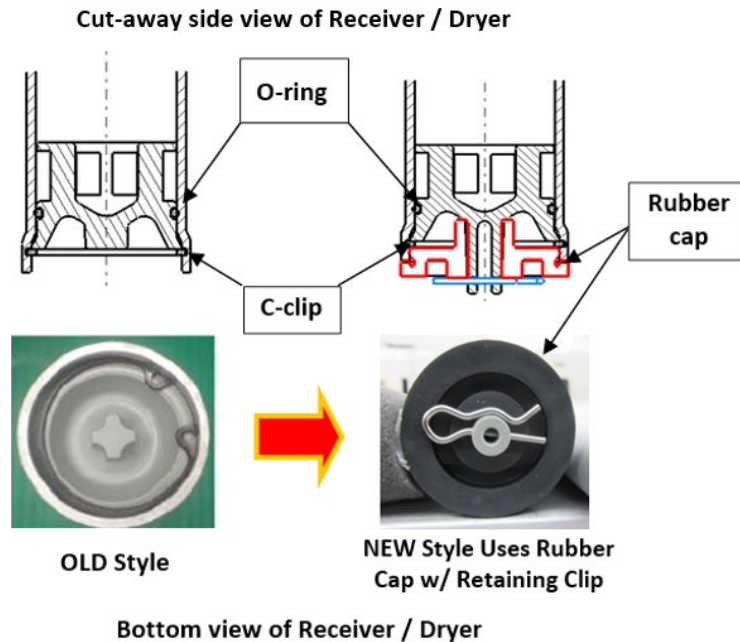
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<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;">Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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OLD-Style Condenser Assembly w/ receiver/dryer shown (no rubber end cap / retaining clip).

A protective rubber cap secured with a retaining clip has been added as shown in the comparison illustrations below. The new rubber end cap protects the bottom of the tank from corrosion (e.g. road salt) intrusion.



SERVICE PROCEDURE / INFORMATION:

The service procedures for diagnosing and replacing the condenser assembly remain unchanged. Always refer to the applicable Service Manual and review the full requirements the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to:

- Important SAFETY precautions
- Related one-time-use parts needed for a complete and lasting repair
- Proper inspection criteria, required processes and necessary special tools.

Customer satisfaction and retention starts with performing quality repairs.

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REMINDERS:

- Whenever servicing or replacing A/C system components, the sealing o-rings are One-Time Use items and must always be replaced.
- Always remember to replace the applicable amount of refrigerant oil based on the component being replaced. Refer to the table included in the applicable Service Manual.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Model	Fail Code
A/C CONDENSER ASSEMBLY R&R	B015-201	0.4	Forester	CTB-48
		0.8	Impreza, Crosstrek WRX & STI	
EVACUATE & RECHARGE	C010-101	1.0	All Models	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

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