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QUALITY ACTION

CAMPAIGN BULLETIN

State Specific Bumper Performance Label Dealer Inventory

Reference: PC622
Date: May 25, 2018

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2017-18 Rogue Sport (J11) California and Hawaii ONLY	NA	1,545	May 25, 2018	NO
MY2018 Altima (L33) California ONLY		2,972		
MY2018 LEAF (ZE1) California and Hawaii ONLY		940		

*****Detailed Information*****

Nissan is conducting a quality action specific to dealers located in **California and Hawaii only** to apply a supplemental bumper performance label. Due to an issue that has since been corrected, the bumper performance language may be missing from the Monroney label.

Affected vehicles are **not** subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer. In the interest of customer satisfaction, Nissan requests dealers to apply the supplemental bumper performance label on the affected vehicles prior to retail sale.

*****What Dealers Should Do*****

- Verify if vehicles currently in new dealer inventory are affected by this quality action using Service Comm or DBS National Service History – Open Campaign **I.D. PC622**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).**
 - Refer to NPSB 15-460 for additional information
 - Please continue to check newly arriving inventory for campaign applicability.**
- Use the attached procedure to remedy vehicles affected by this quality action.
- The service department should submit the applicable warranty claim for the action(s) performed so it can be closed on Service Comm and release the vehicle.
- Dealers will receive five (5) extra labels, but if additional labels are needed, please send your request for the number of labels needed to CampaignAnnouncements@nissan-usa.com along with your dealer name, address and contact name and phone number.
 - Labels will be mailed beginning May 25, 2018 and should arrive no later than June 1, 2018

******* Dealer Responsibility *******

It is the dealer's responsibility to check Service Comm or DBS National Service History - Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory. Nissan requests dealers to perform this repair on new vehicles in inventory prior to being retailed to help ensure customer satisfaction.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION



PC622 – ALTIMA (L33), LEAF (ZE1), ROGUE SPORT (J11); BUMPER PERFORMANCE LABEL

SERVICE PROCEDURE:

1. Verify the VIN of the affected Vehicle (Figure 1).
 - VIN Certification label located on the Driver's Side Door B-Pillar.

Note: Altima shown, Rogue Sport & Leaf similar.

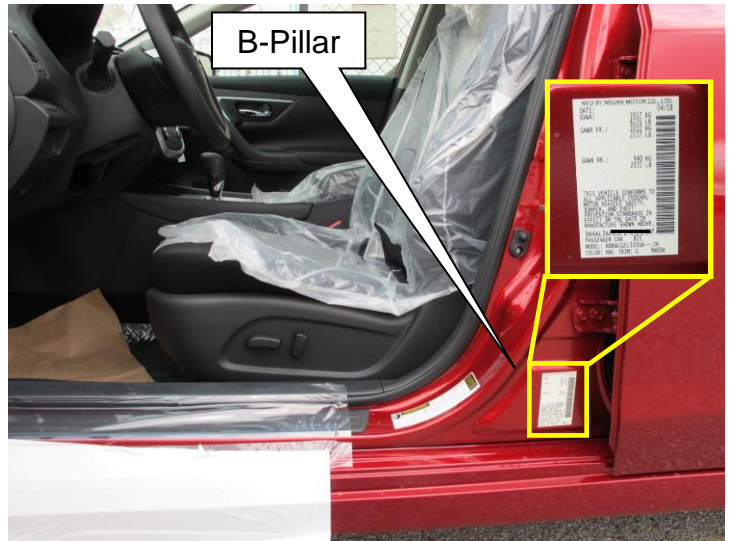


Figure 1

2. Ensure you have the correct label(s) based on your state.
 - California Bumper label is in standard format (Figure 2)
 - Hawaii Bumper label is in all "CAPS" (Figure 3)

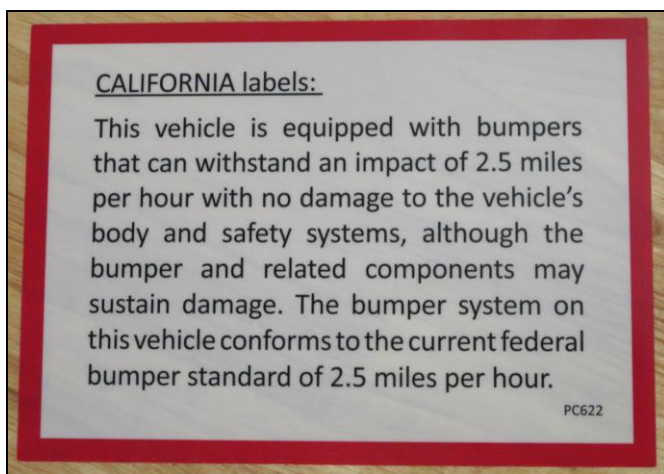


Figure 2

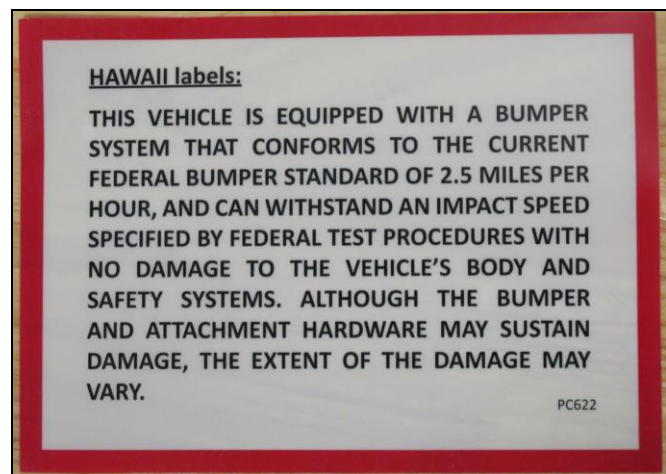


Figure 3

Note: Labels were provided by NNA FQA and shipped to your dealership by Nissan to Attn: Service Manager.

3. Peel backing off label.

- Carefully remove backing from the front of the label, Figure 4



Figure 4

4. Affix the Bumper Performance label to the **inside** of the passenger side lower windshield.

- Passenger windshield location, Figure 5

Note: Ensure text is upright and legible from the outside of the vehicle.

Note: Altima shown, Rogue Sport & Leaf similar.

Caution: Ensure Bumper Performance Label is NOT placed in a location that obstructs drivers view.



Figure 5

5. Submit a warranty claim using Op Code PC6220 (see claims info).

6. Release vehicle.

PARTS INFORMATION:

Description	Qty	Part #
Bumper Performance Label	1	Supplied by Nissan

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC622

Claim Type:	CM			
PNC:	PC622			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Install Bumper Performance Label	PC6220	0.2 Hrs.	No	N/A