

Solution K00527512 Thursday, June 7, 2018 5:48:32 PM CEST

Mack Models

Mack Model	LR, MRU, CHU, CXU, GU
Engine family	
Engine family	MP7, MP8
Emission Standard	
Emission Standard	US17 GHG
** SOLUTION **	
Title	Mack Chassis - Vehicles Equipped With A Vertical Selective Catalytic Reduction (SCR) System - Diagnostic Trouble Codes (DTC) P1031 With Possible P24DA Lighting The Malfunction Indicator Lamp (MIL) - US17+OBD16 (GHG17, Common Rail Fuel System) Emissions, Commonly Model Year 2018
Cause	Fault Code P1031 - Particulate Matter (PM) Sensor Clogged Tip may occur in GHG17 vehicles that are equipped with a vertical SCR catalyst. P1031 may be accompanied by P24DA - PM Sensor Exhaust Sample Error. When the Confirmed DTC status is checked in Detailed Fault Information from the Diagnose screen in Premium Tech Tool (PTT), status will show True.
Solution	DO NOT Replace the PM sensor for P1031 and/or P24DA prior to performing the steps below.
	Refer to Field Service Bulletin <u>FSB284-067 ECM and ACM Reprogramming</u> .
	Following software updates, perform Operation 2589-08-03-17 After-treatment Particulate Sensor, Diagnostic Monitor found under the Test tab in Premium Tech Tool (PTT) to verify that there are no further issues.
NA_Sister solutions	K14122525
Campaign code	FSB284-067
Solution visibility	Dealer distribution
Function(s)/compone	ent(s) affected
Function affected	FSB , DPF , SCR , 1 1 0 EMS , 2 1 0 ACM , Diagnostic tool
Function Group	
Function Group	254 catalytic converter; exhaust emission control equipment , 258 emissions after-treatment , 284 control system, fuel supply
Customer effect	
Main customer effect	$soot\ ,\ calibration/programming/pairing/missing\ operation\ ,\ diagnostics/methodology\ ,\ fault\ code/display$

Lights/Messages on information display	⚠Driver's information warning pictogram
Fault code(s)	
OBD 2013 Diagnostic Trouble Codes	P1031, P103100, P24DA
Conditions	
Vehicle operating mode	when driving, when stationary
Frequency of occurrence of problem	random
Administration	
Author	RU4469V
Dealer ID	RU4469V
Last modified by	RU4469V
Creation date	30-04-2018 16:04
Date of last update	01-05-2018 20:05
Review date	31-03-2019 00:03
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