



NA_MACK_Vehicle_Range

NA_MACK_Vehicle_Range
ge Cabover , Conventional

NA_VOLVO_Vehicle_Range

NA_VOLVO_Vehicle_Range
nge VNR , VNX , VNL , VNM , VHD , VAH

Engine family

Engine family 11L Engine , 13L Engine , 16L Engine , Mack , MP7 , MP8 , MP10

Emission Standard

Emission Standard 2018 , OBD2017 , US17 GHG , US16 , US15 , US13 OBD , US14 GHG

**** SOLUTION ****

Title (customer effect) Selective Catalytic Reduction (SCR) Efficiency And NOx Sensor Codes P225C, P225E, P221A, P2201, P103C, P20EE, And P207F : **NOx Sensor Diagnostic Information TO BE USED BEFORE SENSOR REPLACEMENT - OBD13 And Newer Emissions (Commonly Model Year 2014 And Newer)**

Cause Diagnostics for codes related to SCR efficiency and NOx sensors may lead to replacement of NOx sensors that are functioning properly.

Solution **DO NOT REPLACE EITHER NOx SENSOR FOR ANY OF THE ABOVE CODES PRIOR TO REVIEWING THE INSTRUCTIONS BELOW**

The purpose of this article is to prevent unnecessary component replacement. ALL OTHER DIAGNOSTIC TESTS AND CHECKS MUST BE PERFORMED when diagnosing one of the codes above if the tests below do not immediately reveal an issue.

If an eService case must be submitted, ALL INFORMATION specified in Step Five MUST be included at the time the case is opened. Cases missing required information will be Refused.

Overview

Guided Diagnostics for SCR efficiency or NOx sensor fault codes will often result in No Fault Found. This often leads to replacement of one or both sensors despite no indication from diagnostic steps to do so. NOx sensor function is a possible cause, and is listed as such for the code description in the DTC description in Premium Tech Tool (PTT). However although the sensors themselves are a possibility, **NOx sensor codes are most often a symptom, not a cause of emissions issues**. NOx sensors should be confirmed to be reading incorrectly or functioning erratically before they are replaced.

Fault Codes

A complete list of DTCs related to this Solution can be found in the Fault Codes section below.

Procedure

- Review the Detailed Status Information for the relevant code on the DTC Readout.

DTC List (2 Items)

Control Unit	DTC	Status
Brake ECU (MD 130)	B10 69 Axel load sensor FM 2 Data erratic, intermittent, or incorrect	Active
Engine Control Module (EMS)	P229F64 NOx Sensor Gas Outlet Heated, Signal Plausibility Failure	Active

NOx Sensor Gas Outlet Heated

Detailed status information

Title	Value
Confirmed DTC	True
Pending DTC	False
Test failed	True
Test failed since last clear	True
Test failed this operation cycle	True
Test not completed since last clear	False
Test not completed this operation cycle	False
Warning indicator requested	False

- If Confirmed DTC is **TRUE**: Proceed with diagnostics
- If Confirmed DTC is **FALSE**: Disregard and focus on other symptoms or DTCs relevant to the complaint.

- A NOx Conversion should be run to check NOx sensor signal and function for any of the above codes.

NOTE: A NOx conversion test only checks NOx sensor function. The test compares the readings of the two sensors as the engine cycles through multiple conditions to confirm they are in agreement. **The results of the NOx Conversion test do not indicate anything about the condition of the SCR itself.**

1. In PTT, run Operation [2549-08-03-03 NOx Conversion](#), located under the Test tab.

2. Take screenshots of the graph and sensor values approximately 2-3 minutes prior to engine shutdown. A guide to taking screenshots can be found in [THIS](#) solution.

- Inlet and Outlet NOx values should be within 40 parts per million (ppm) of one another just before the engine shuts down. Shown below is an example of how a graph

with two properly functioning sensors will look:



3. If no issues are found with the sensor readings from the NOx Conversion review, the sensors are not the source of the conditions causing the codes to log. Further diagnostic steps of other components will need to be performed to determine the cause of the faults.
4. If this solution is being reviewed for P20EE, P207F, P225E or P103C, [the DEF Dosing Valve Solution](#) for the same DTCs should be reviewed for further information.
5. If diagnostic steps do not locate a root cause for the code(s), open an eService case with Dealer Technical Support
 - The screenshot(s) taken of the NOx conversion screen prior to engine shutdown (as shown in the screenshot above) should be attached to the case.
 - A **complete** summary of all tests performed along with **numeric measurements**, a DTC Readout, and any information concerning previous visits and parts replaced **must** be included when the case is opened.
 - "Ok", "Good" and "Followed GD" are not acceptable descriptions of tests performed and test results.
 - Add the solution numbers for **all** CBR articles followed.

Internal comments (BO)

NOTE TO DTS: If the offset between sensor readings observed in the NOx Conversion is greater than 40ppm, contact Nataraj Bhat for quick evaluation of the NOx conversion test. (we have rarely seen this until now).

Solution visibility

[Dealer distribution](#)

Function(s)/component(s) affected

Function affected

DEF Dosing , SCR , 1 1 0 EMS , 2 1 0 ACM , Diagnostic tool

Function Group

Function Group

254 catalytic converter; exhaust emission control equipment , 258 emissions after-treatment

Customer effect

Main customer effect

regeneration , diagnostics/methodology , efficiency/abnormal behavior , fault code /display

Fluid implicated AdBlue

Lights/Messages on information display  Driver's information warning pictogram

Fault code(s)

OBD 2013 Diagnostic Trouble Codes P221A , P103C , P207F , P20EE , P2201 , P225C , P225E

Conditions

Vehicle operating mode when driving , when stationary

Frequency of occurrence of problem random

Administration

Author UT0031H

Dealer ID UT0031H

Last modified by RU4469V

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