



Preliminary Information

PIT5617 Loud Voice Prompts Fade Balance Concerns and B101E Symptom 42 Diagnostic Trouble Code Immediately After TIS2Web Amplifier Programming

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2015 - 2017	All	All	All	All
Cadillac	SRX	2013 - 2016	All	All	All	All
Chevrolet	Silverado 1500	2014	All	All	All	All
Chevrolet	Suburban	2015 - 2017	All	All	All	All
Chevrolet	Silverado	2015 - 2017	All	All	All	All
GMC	Sierra 1500	2014	All	All	All	All
GMC	Sierra	2015 - 2017	All	All	All	All
GMC	Yukon	2015 - 2017	All	All	All	All
Involved Region or Country	North America					
Additional Options (RPO)	IO5, IO6, or RAO infotainment system					
Condition	After amplifier replacement and/or programming vehicles may have abnormally loud voice prompts, fade/balance not adjusting correctly, and DTC B101E sym42 set in the amplifier.					
Cause	Hardware/Software mismatch					

Correction:

If this concern is encountered, use GDS2 to view the amplifier calibrations. If any calibrations are blank or read "0", do not replace any parts as GM engineering is working to correct this in TIS2Web. In the meantime, please contact Techline Customer Support Center for programming assistance to correct the amplifier calibration. This PI will be deleted once TIS2Web corrections are in place.

Version History

Version	1
Modified	Created 05/30/2018

