



# Preliminary Information

## PIC6332 Vehicle Remote Start Inoperative And The Malfunction Indicator Lamp (Check Engine Light) On

### Proactive

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore	2016	All	All	All	All

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Involved Region or Country	North America
Additional Options (RPO)	Equipped with Stop/Start (RPO KL9)
Condition	Vehicles that have DTC P3055 and/or P3056 set should follow SI diagnostics.
Cause	Vehicles that have DTC P3055 and/or P3056 set should follow SI diagnostics. <b>Important: If SI diagnostics directs the Technician to replace the T19 Power Supply Transformer (DC/DC Converter), do NOT replace the T19 Power Supply Transformer (DC/DC Converter). Rather, for the short term, power off the vehicle (allowing enough time for all modules to go to sleep) then remove and reinstall the F7RB and F8RB fuses from the X50A Fuse Block Underhood (UBEC) to reset the control module. Finally, clear all DTCs using GDS2.</b>

Engineering is aware of the issue and is currently researching the concern. This PI will be updated when a solution is available.

### Warranty Information

Labor Operation	Description	Labor Time
5480308*	Cycle Fuses F7RB and F8RB Then Clear Codes	0.3 hr

\* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

### Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

