



Preliminary Information

PIT5614 A/C Not Cold / Freon Leak / Low Refrigerant Charge

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2018	All	All	All	All
Chevrolet	Silverado 1500	2018	All*See Note	All*See Note	All	All
Chevrolet	Suburban	2018	All	All	All	All
Chevrolet	Tahoe	2018	All	All	All	All
GMC	Sierra 1500	2018	All*See Note	All*See Note	All	All
GMC	Yukon Models	2018	All	All	All	All

* Built at Silao Assembly Plant (11th VIN Position "G")

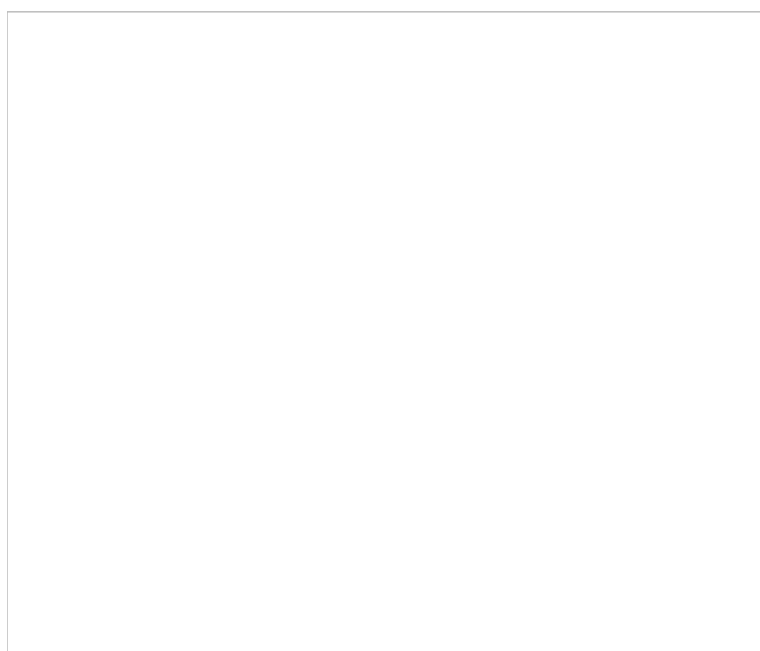
Involved Region or Country	North America
Condition	Some customers may comment that the A/C is not blowing cold air. During diagnostics the dealer may find no refrigerant or a low refrigerant charge.
Cause	The A/C condenser may be leaking.

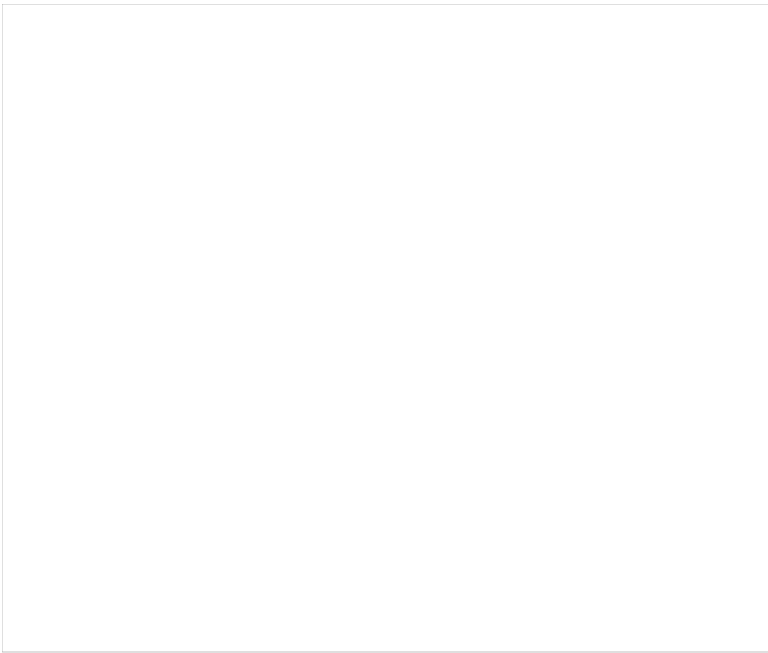
Correction:

Inspect the receiver dryer plug (2) at the bottom of the desiccant tube (1) on the driver's side of the condenser for signs of leaking. If a leak is found, replace the A/C Condenser.

Tip: Depending on vehicle A/C usage, the leak may not be visible as dye may not have circulated through the A/C system. The A/C system may need to be recharged and dye added before a test drive is performed to circulate the dye through the A/C system.

NOTE: Engineering is currently investigating this issue.





Version History

Version	1
Modified	Created 05/01/2018

