

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISL CM2350 ECM Calibration ATC for XPO

Number: Atc1908

Date: 08-May-2018

Expires: 15-Jan-2019 (U.S./Canada)
15-Jan-2019 (International)

Attention: U.S / Canadian Dealers
U.S / Canadian Distr./Branches and Div. Offices

This is to revise and replace ATC1908-A, dated 22-AUG-17. This revision is to:

- 1 Extend the expiration date to: 15-Jan-2019.

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This field action authorizes certified repair locations to re-calibrate the ECM on certain ISL CM2350 engines.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show an OPEN status for this field action on QuickServe® Online.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Recalibrate the ECM as described in Procedure 019-032 in Service Bulletin 4310787 for ISL CM2350. Download the latest calibration available on Quickserve® Online (QSOL). Re-calibrate the ECM with calibration revisions released in Nov 2015 or later. Use the calibration revision history revision date to identify calibration revision released in Nov 2015.
- 2 File one claim for all labor and travel associated with this repair. Provide documentation of the ECM revision codes from before and after the recalibration in the claim narrative.

MATERIAL DISPOSITION:

There are no materials involved in the field action.

REIMBURSEMENTS:

Parts:

There are no parts covered in this field action.

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: Select the appropriate OPTIONAL SRT for the repair performed. SRT 19-611 should **only** be claimed if the unit DID require calibration. SRT 17-902 should **only** be claimed if the unit DID **NOT** require calibration.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
17-902	CAMPAIGN CHECK (OPTIONAL)	
19-611	ENGINE CONTROL MODULE (ECM) CALIBRATION- TRANSFER (CM 2250/CM2350 - OPTIONAL)	

Travel:

Travel is **not** covered under this field action Towing is **not** covered under this field action.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com).
For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WEQPEH

Attachments
atc1908_esn-list.xls