

<b>Reference</b>	SSM73771
<b>Models</b>	E-PACE / X540
<b>Title</b>	18MY X540 Rear View Camera Disengaged
<b>Category</b>	Body
<b>Last modified</b>	27-Mar-2018 00:00:00
<b>Symptom</b>	108000 Ext. Trim/Accessories
<b>Attachments</b>	SSM Attachment_V1.pdf

**Content****Issue:**

Customers are confusing the rear camera for the tailgate release switch and, where excess force used, the rear camera can be dislodged.

**Affected Vehicle VIN Ranges**

SADFA2BN6J1Z00001 to SADFA2ANXJ1Z11742 – X540 E-Pace

**Cause:**

Customer confusion on operation of tailgate release on the tailgate.  
Retention feature insufficiently strong for customer pressing on the camera.

**Action:**

- Remove the tailgate open switch (see TOPIx workshop manual, section 413-13, Removal and Installation – Rear Proximity Camera)
- Replace the clamp bracket (see Figure 1)
- Re-install the tailgate open switch to the vehicle (see TOPIx workshop manual, section 413-13, Removal and Installation – Rear Proximity Camera)

Part Number: T2H15787

SRO: 86.62.48

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.