

Reference	SSM73811
Models	E-PACE / X540
Title	Activity key may not work after PDI
Category	Electrical
Last modified	23-Mar-2018 00:00:00
Symptom	205000 Electrical Accessories
Attachments	X540 - Activity Key Code Info_GM_2018-03-20.pdf

ContentIssue:

PDI may not be completed due to activity key programming issue.

Affected Vehicle VIN Range:

SADFA2BX6J1Z00432 to SADFA2BX1J1Z16120

Cause:

Activity key incomplete programming during manufacturing process.

Action:

CAUTION: This procedure requires a minimum of Pathfinder 146 loaded or later.

NOTE:

- The Jaguar Land Rover (JLR) approved diagnostic equipment will read the Vehicle Identification Number (VIN) for the vehicle and automatically take the vehicle out of 'Transportation mode' if required.
- See TOPIX Work shop manual section 419-01B for description and operation.

Procedure:

1. Connect the JLR approved battery support unit.
2. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.
3. Follow the JLR approved diagnostic equipment prompts.
4. Select 'Service'
5. Select 'Body Control Module (BCM) Activity Key'
Follow all on screen instructions to complete the task
6. When all of the tasks are complete, exit the session.
7. Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.

Note:

In cases where the PDI does not complete or the activity key fails to

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program, continue primary diagnostics and raise a Technical
Assistance if unable to resolve.

Code location attached for information purposes.

Technicians - Please rate this SSM and provide comments so that
future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me
resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially
helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the
customer concern.