



SERVICE ALERT

SA-18-009 P24FE DIAGNOSTIC TROUBLE CODE

GROUP: 0-GENERAL
BULLETIN NO: SA-18-009
DATE: 4-16-2018

Release Date:	4/16/2018
Affected Years:	18MY-19MY
Affected Models:	Conventional Trucks Equipped with a J08 Engine or COE Trucks with a J05 Engine
Attention:	Service Managers / Service Personnel / Technical Service Managers

SUBJECT:

Engineering is currently investigating the cause of DTC P24FE. If a unit arrives with this DTC, please follow the procedure below.

- 1) **Clear the codes.**
- 2) **Verify the truck has the latest engine ECU software and update it accordingly to prevent false detection.**
- 3) **Replace the SCR upstream NOx sensor and the SCR downstream NOx sensor and mark the position they were removed from for return.**
- 4) **Check the DEF quality concentration level and record the result.**
- 5) **Clear the SCR related memory and if the P24FE doesn't reset, release the truck to the customer.**
- 6) **Create a Tech Assist case and reference SA-18-009. Please include the DEF concentration level and the DX report in the case.**

Sincerely,

Your HINO Service Team

