

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

© 2018 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2018MY Crosstrek

NUMBER: 12-233-18R

SUBJECT: Door Opening Body Flange Weatherstrip-
Design Change

DATE: 02/19/18

REVISED: 02/21/18

INTRODUCTION:

This bulletin announces a design change to the front and rear door body flange weatherstrips in response to concerns regarding the doors being somewhat difficult to close fully. The new parts make closing the doors easier while maintaining a tight seal against air and water intrusion and reducing outside road noise levels in the cabin.

PRODUCTION CHANGE INFORMATION:

The new door body flange weatherstrips were incorporated into production starting with VIN **J*237349**.

PART INFORMATION:

The previous versions of these weatherstrips were the same part number for the left and right. The new parts are made individually for each door opening flange (R/F, L/F R/R and L/R). The differences between the old and new parts are provided in the illustrations below.

Description	Part Number	Applicability
WEATHER STRIP BODY SIDE FLANGE	63571FL001	R/Front
	63571FL011	L/Front
	63572FL100	R/Rear
	63572FL110	L/Rear

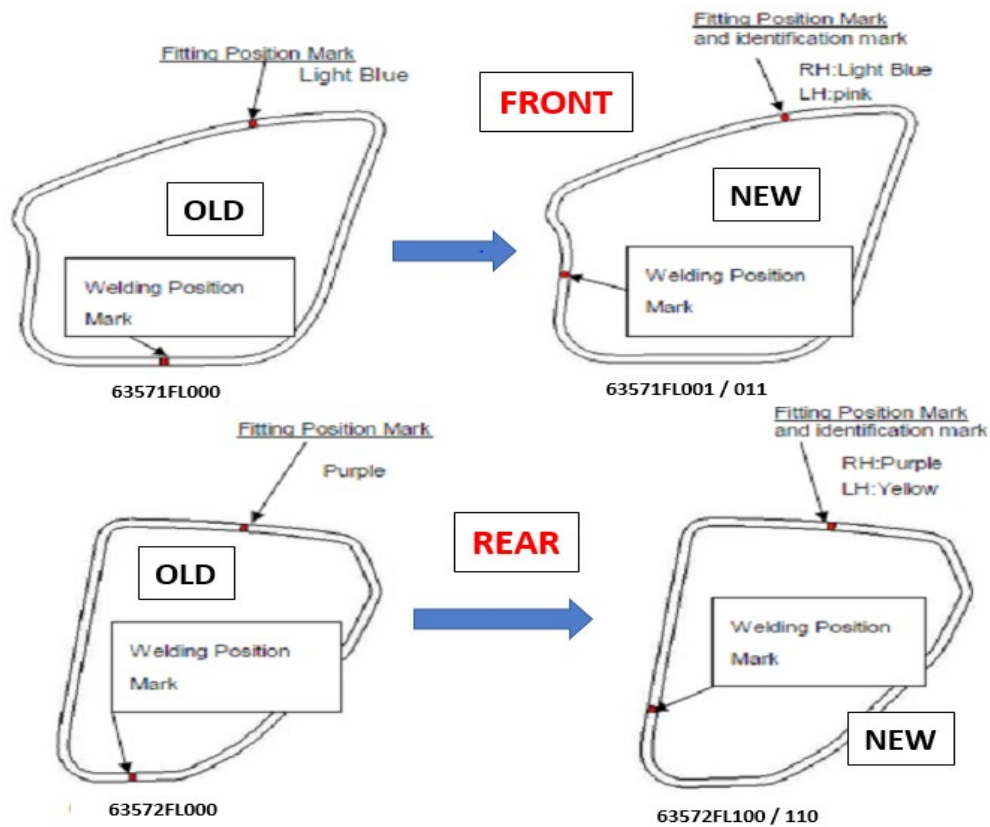
Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.



SERVICE PROCEDURE / INFORMATION:

When replacing the weatherstrips, follow the procedure in the applicable Service Manual.

IMPORTANT: Always confirm the Fitting Position Marks are installed in their proper positions as shown in the illustrations above.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
ONE BODY SIDE DOOR OPENING WEATHER STRIP R&R	B914-781	0.3	WAN-48
EACH ADDITIONAL DOOR OPENING WEATHER STRIP R&R	C914-784	0.2	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.