



Ferrari North America

Technical Information

Date: May 2018
Bulletin #: FNA 152
Campaign #:
Supersedes:
Section: Warranty

Subject: New Warranty Authorization Requirements

Effective immediately, all warranty repair claims over \$20,000 require an email authorization from your ABM. The email communication should include the following:

- Service Entry Number
- Chassis Number
- Red On Line Number
- Major Component(s) replaced
- Total Dollar Amount

The email communication must be uploaded to the claim and categorized as *B – ASM/FD Authorization*. Note that no excel forms are required with the email.

[Add Category and Comment](#)

OK	Close
Category:	B - ASM/FD Authorization
Description:	Email Authorization

Without this email upload, you will receive a red traffic signal and will not be able to submit the claim.

- IMPORTANT -

This email authorization is in addition to and NOT IN PLACE OF the current ROL Policy 2410. Claims that violate the policies outlined in Bulletin 2410 will be rejected, regardless of ABM authorization. ABM authorization of the repair does not guarantee the full cost requested. FNA Warranty Department has the final say in claim acceptance.

If you have any questions, please contact the Warranty Department.

Thank you for your co-operation.