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Sent on	05	24	2018	Expires on	08	11	2018
From	Brad Ortloff, Manager Auto Campaigns and Recalls						
Subject	W.E.: Customer Support Program for Replacement Driver's and Front Pass. Airbag						

DATE: May 24, 2018

TO: All Acura Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager Auto Campaigns and Recalls

RE: Warranty Extension: Customer Support Program for Replacement Driver's and Front Passenger's Airbag Inflators

Today, May 24, 2018, Acura is announcing a warranty extension for 2002-17 Acura vehicles. This warranty extension applies in cases where any of the replacement driver's and/or front passenger's airbag inflators have failed internally.

To help administer this warranty extension, it was divided into a total of 13 bulletins that will be released between May 24, 2018 and the third week of June.

Background

This warranty extension is being administered in response to a class action settlement. During the warranty extension period, clients may be eligible for repairs only if the inflator in their vehicle is found to be defective as outlined in the applicable service bulletins below:

- 18-017, Warranty Extension: Customer Support Program for Driver's Airbag Inflator (expires June 30, 2022)
- 18-018, Warranty Extension: Customer Support Program for Driver's Airbag Inflator (expires June 30, 2022)
- 18-019, Warranty Extension: Customer Support Program for Front Passenger's Airbag Inflator (expires October 31, 2022)
- 18-020, Warranty Extension: Customer Support Program for Driver's Airbag Inflator (expires February 28, 2026)
- 18-021, Warranty Extension: Customer Support Program for Driver's Airbag Inflator (expires February 28, 2026)
- 18-023, Warranty Extension: Customer Support Program for Front Passenger's Airbag Inflator (expires June 30, 2026)
- 18-022, Warranty Extension: Customer Support Program for Front Passenger's Airbag Inflator (expires June 30, 2026)
- 18-025, Warranty Extension: Customer Support Program for Front Passenger's Airbag Inflator (expires January 31, 2027)
- 18-024, Warranty Extension: Customer Support Program for Front Passenger's Airbag Inflator (expires January 31, 2027)
- 18-027, Warranty Extension: Customer Support Program for Front Passenger's Airbag Inflator (expires January 31, 2028)
- 18-026, Warranty Extension: Customer Support Program for Front Passenger's Airbag Inflator (expires January 31, 2028)
- 18-028, Warranty Extension: Customer Support Program for Front Passenger's Airbag (expires June 30, 2030)
- 18-029, Warranty Extension: Customer Support Program for Front Passenger's Airbag (expires June 30, 2030)

Clients may also be eligible for reimbursement for related repairs made at their expense before the issuance of these warranty extensions. Reimbursements cannot be processed by dealerships; they must be requested through the claim process established through the class action settlement. Direct all questions related to this or any other aspects of the class action not covered by the service bulletins to 1-888-735-5596 or www.autoairbagsettlement.com.

Parts to repair vehicles are available through normal parts ordering procedures.

Clients were notified about the class action settlement and warranty extension in September 2017.

As always, be sure to do an iN VIN status inquiry to determine eligibility for any open campaigns.