

# Service Update

## 18087 Front Cradle Brace Missing



Reference Number: N182150910

Release Date: March 2018  
Revision: 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Equinox	2018	2018	LTG	2.0L. Engine
				LYX	1.5L. Engine

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2018 model year Chevrolet Equinox vehicles equipped with a 2.0L engine (RPO LTG) or 1.5L engine (RPO LYX), may have the front cradle brace missing. Customers may experience a lack of steering response and precision with the front cradle brace missing.
<b>Correction</b>	Replace missing front cradle brace.

### Parts

Quantity	Part Name	Part No.
1	Brace-Frt Cradle	84069812
2	Bolt	11588738

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

Note: Use the VIN and the GM Electronic Parts Catalog (EPC) to determine which Front Cradle Brace to order.

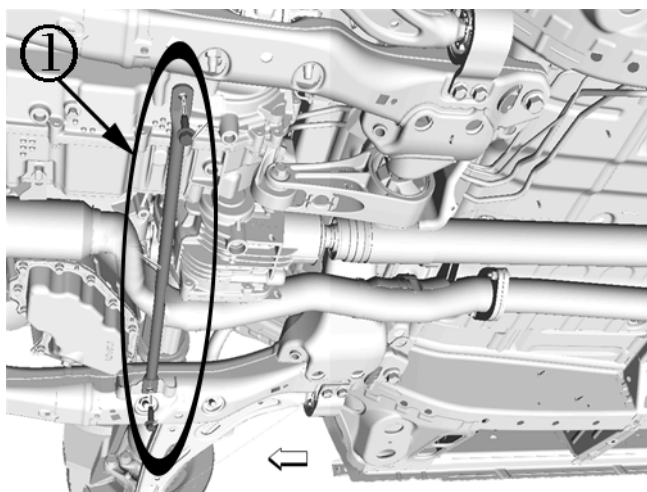
It is estimated that only 8 involved vehicles will require parts replaced.

**Due to the small number of vehicles anticipated that will need this fix and the limited initial parts availability, dealers are encouraged not to order recall parts for use as shelf stock.**

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103745	Install Front Cradle Brace	0.3	ZFAT	N/A

### Service Procedure



5026681

Install the front cradle brace. Refer to *Front Cradle Brace Replacement* in SI.

# Service Update

## 18087 Front Cradle Brace Missing



### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4699  
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 29, 2018

Subject: 18087 - Service Update  
Front Cradle Brace Missing

Models: 2018 Chevrolet Equinox equipped with LTG (2.0L) & LYX (1.5L)  
Engines

To: All General Motors Dealers

General Motors is releasing Service Update 18087 today. The total number of U.S. vehicles involved is approximately 7. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated March 30, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS